

Investor Presentation – Q4 and FY 2023

March 6, 2024



Forward Looking Statements

This presentation contains forward-looking statements within the meaning of applicable U.S. securities laws, including statements regarding our 2024 financial guidance and our plans to continue to focus on driving efficient revenue growth, profitability and cash flow in 2024; our plans for managing our Digital Agreements and Security Solutions segments; and our general expectations regarding our operational or financial performance in the future. Forward-looking statements may be identified by words such as "seek", "believe", "plan", "estimate", "anticipate", "expect", "intend", "continue", "outlook", "may", "will", "should", "could", or "might", and other similar expressions. These forward-looking statements involve risks and uncertainties, as well as assumptions that, if they do not fully materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. Factors that could materially affect our business and financial results include, but are not limited to: our ability to execute our updated strategic transformation plan and cost reduction and restructuring actions in the expected timeframe and to achieve the outcomes we expect from them; unintended costs and consequences of our cost reduction and restructuring actions, including higher than anticipated restructuring charges, disruption to our operations, litigation or regulatory actions, reduced employee morale, attrition of valued employees, adverse effects on our reputation as an employer, loss of institutional know-how, slower customer service response times, and reduced ability to complete or undertake new product development projects and other business, product, technical, compliance or risk mitigation initiatives; our ability to attract new customers and retain and expand sales to existing customers; our ability to successfully develop and market new product offerings and product enhancements; changes in customer requirements; the potential effects of technological changes; the loss of one or more large customers; difficulties enhancing and maintaining our brand recognition; competition; lengthy sales cycles; challenges retaining key employees and successfully hiring and training qualified new employees; security breaches or cyber-attacks; real or perceived malfunctions or errors in our products; interruptions or delays in the performance of our products and solutions; reliance on third parties for certain products and data center services; our ability to effectively manage third party partnerships, acquisitions, divestitures, alliances, or joint ventures; economic recession, inflation, and political instability; claims that we have infringed the intellectual property rights of others; price competitive bidding; changing laws, government regulations or policies; pressures on price levels; component shortages; delays and disruption in global transportation and supply chains; impairment of goodwill or amortizable intangible assets causing a significant charge to earnings; actions of activist stockholders; and exposure to increased economic and operational uncertainties from operating a global business, as well as other factors described in the "Risk Factors" section of our most recent Annual Report on Form 10-K, as updated by the "Risk Factors" section of our subsequent Quarterly Reports on Form 10-Q (if any). Our filings with the Securities and Exchange Commission (the "SEC") and other important information can be found in the Investor Relations section of our website at investors.onespan.com. Statements in this presentation are made as of March 6, 2024, and the continued availability of this presentation after that date shall under no circumstances create an implication that the information contained herein is correct as of any date after March 6, 2024. We do not have any intent, and disclaim any obligation, to update the forward-looking information to reflect events that occur, circumstances that exist or changes in our expectations after the date of this presentation, except as required by law.

Company Overview



OneSpan – The Digital Agreements Security Company



Employees
(12/31/23)



Customers



Countries



**of the World's
Largest Banks
are Customers**



Revenue
(FY 2023)



ARR¹
(12/31/23)















NRR²
(12/31/23)



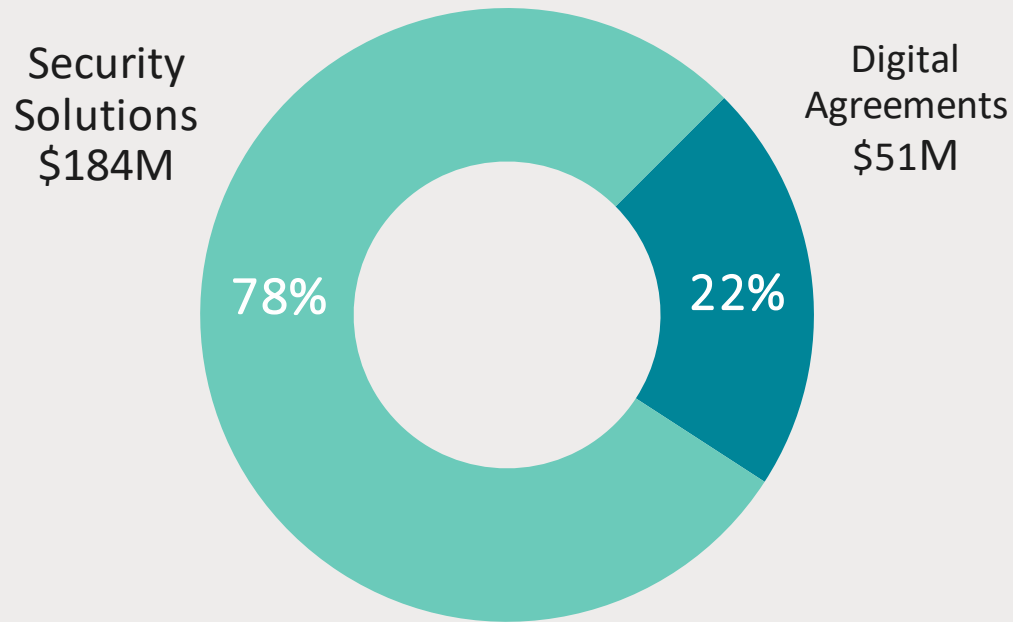
Cash & Equiv.
(12/31/23)

Trusted Security Partner to Global Blue-Chip Enterprises

Banking	Other Financial Services	Insurance	Government	Healthcare	Other
 	<p><i>Action Financial Services, LLC</i></p> 				
 					
 					
 					
 					
 					
 					
 					
 					
 					

Two Operating Segments

FY 2023 Revenue



Security Solutions



- Leading provider of authentication and transaction signing solutions for the who's who of global banks
- Transition to subscription from perpetual software license model is largely complete
- 33% operating margin (FY 2023); managing for cash flow and increased profitability

Digital Agreements



- Enterprise class e-signature solution differentiated by robust security, white-labelling and pricing model
- Transition to SaaS from on-premises software license model is largely complete
- Managing for growth and improved profitability






FY 2023 Revenue Mix by Geography

EMEA – 47%

Americas – 34%

APAC – 19%

GTM Focused on Enterprise Sales and Growing Partner Network

CUSTOMER SEGMENTATION BASED ON EMPLOYEE COUNT		OSPN SALES FOCUS	PARTNER COVERAGE		
Tiers <i>(Employee Count)</i>		Efficient Resource Allocation with Sellers	Global System Integrators	Resellers & Distributors	Platform Partners
Large Enterprise <i>100,000+</i>		SAM	✓		✓
Enterprise <i>10,000 – 100,000</i>		NAM	✓		✓
Medium Business <i>5,000 – 10,000</i>		NAM	✓		✓
Mid-Market <i>2,000 – 5,000</i>		TAM		✓	✓
Small Business <i>< 2,000</i>		ISR		✓	✓

Competitive Differentiation



World-class security DNA in identity verification, authentication and transaction signing



Deep expertise in end-user experience, cloud workflows, document verification and electronic signing



Deep roots and experience in highly regulated global markets



Ability to leverage product portfolio in time of market convergence



Valuable blue-chip installed base with deep roots in financial institutions

Financial Highlights & Outlook



Full Year 2023 Financial Highlights

\$235M

Revenue
(7% growth)

\$155M

ARR¹
(11% growth)

\$12.0M

Adjusted EBITDA
(5% Margin; 88%
growth)

\$106M

Subscription Revenue
(19% growth)

\$125M

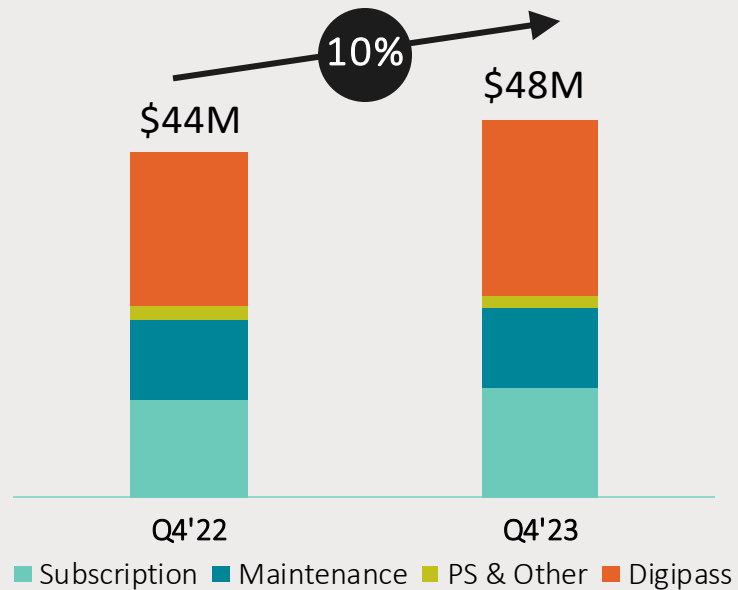
Subscription ARR
(18% growth)

\$42.5M

Cash and Equiv.
no long-term debt

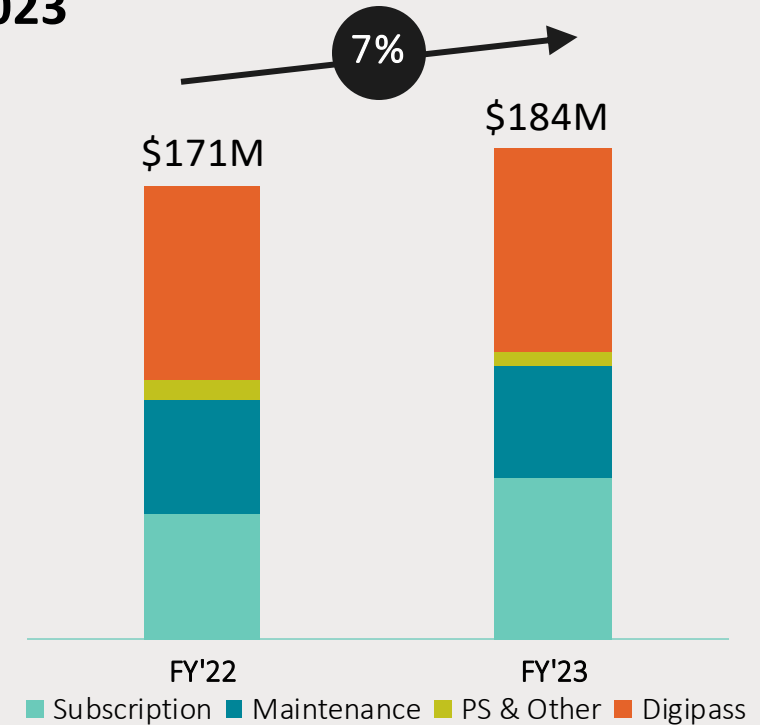
Revenue Growth – Security Solutions

Q4 2023



- Subscription revenue increased 13% to \$14.1M
- Maintenance revenue was about flat at \$10.3M
- Professional services and other revenue was \$1.4M
- Digipass revenue increased 16% to \$22.6M

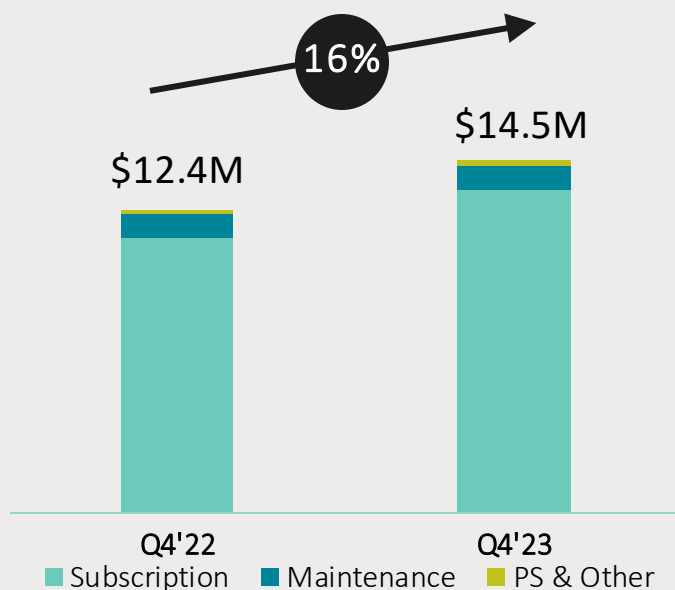
FY 2023



- Subscription revenue increased 28% to \$60.6M
- Maintenance revenue declined 2% to \$42.2M
- Professional services and other revenue was \$5.4M
- Digipass revenue increased 3% to \$76.0M

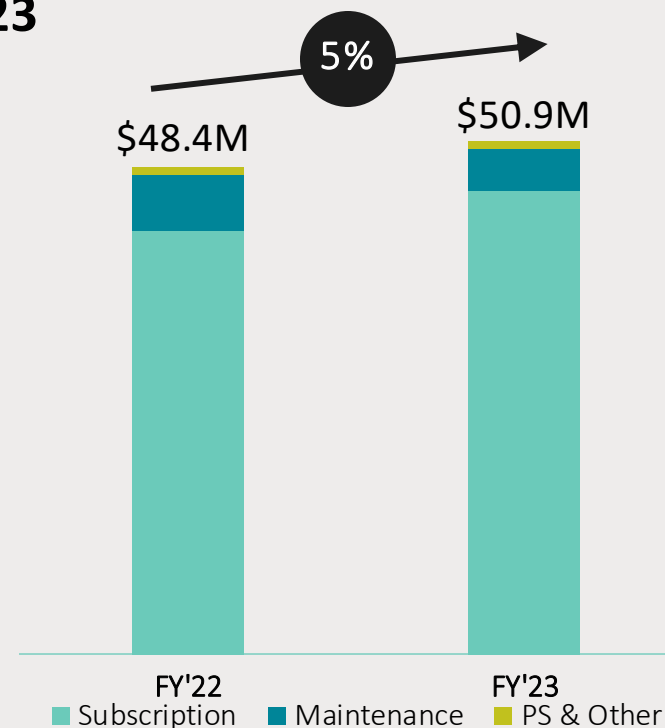
Revenue Growth – Digital Agreements¹

Q4 2023



- Subscription revenue increased 17% to \$13.2M
- Cloud subscription revenue increased 28% to \$13.0M
- Maintenance revenue was flat at \$1.0M

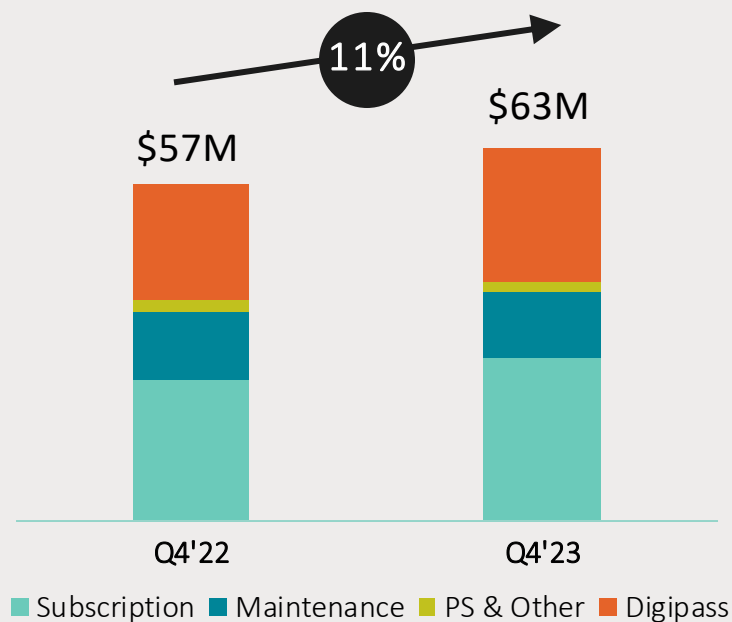
FY 2023



- Subscription revenue increased 9% to \$45.9M
- Cloud subscription revenue increased 22% to \$45.4M
- Maintenance revenue declined 24% to \$4.1M

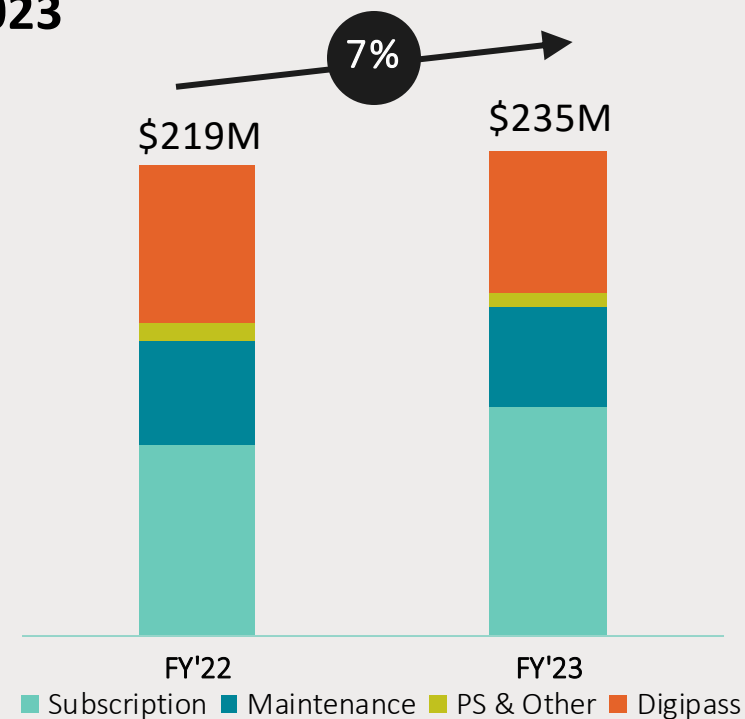
Revenue Growth – Total Company¹

Q4 2023



- Subscription revenue increased 15% to \$27.3M
- Maintenance revenue was about flat at \$11.3M
- Professional services and other revenue was \$1.7M
- Digipass revenue increased 16% to \$22.6M

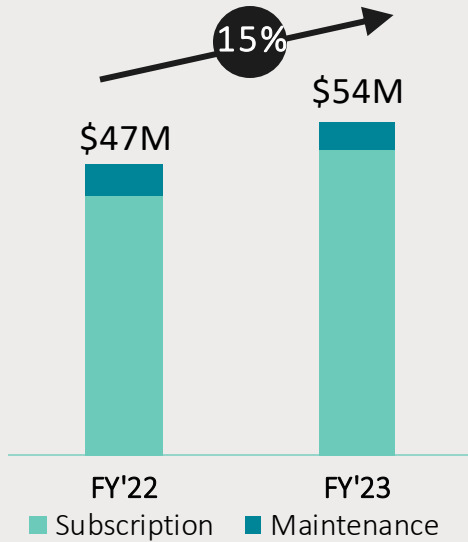
FY 2023



- Subscription revenue increased 19% to \$106.4M
- Maintenance declined 4% to \$46.4M
- Professional services and other revenue was \$6.3M
- Digipass revenue increased 3% to \$76.0M

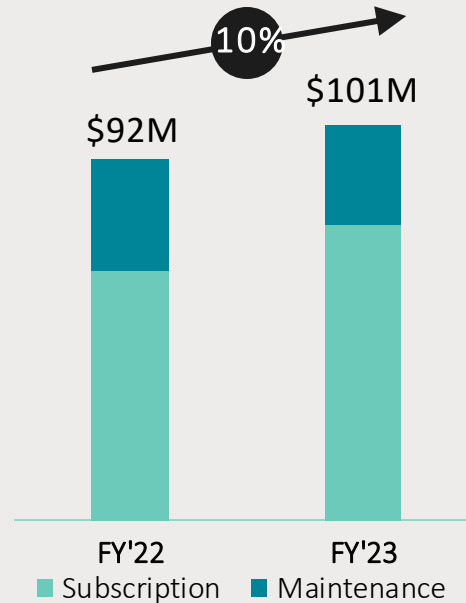
ARR Growth

Digital Agreements



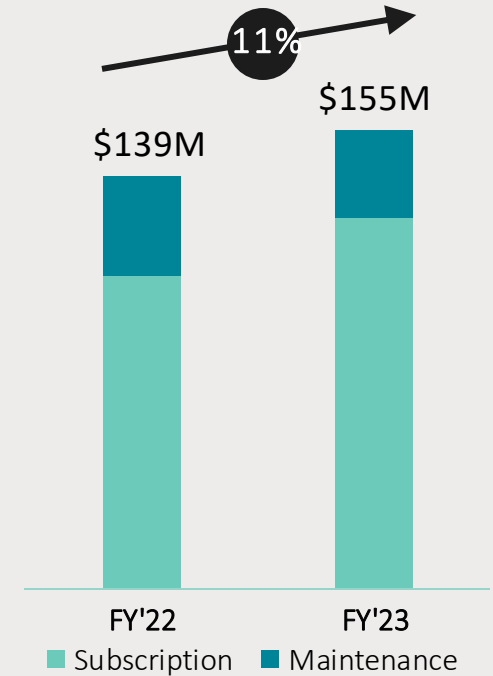
- Subscription ARR grew 18% to \$49M
- Maintenance ARR declined 10% to \$5M

Security Solutions



- Subscription ARR grew 19% to \$75M
- Maintenance ARR declined 11% to \$26M

Total Company



- Subscription ARR grew 18% to \$125M
- Maintenance ARR declined 10% to \$30M

2024 Guidance Metrics

Metric	FY23 Actual	FY24 Guidance
Revenue	\$235.1M	\$238M - \$246M
Adjusted EBITDA ¹	\$12.0M	\$47M - \$52M
ARR ²	\$154.6M	\$160M - \$168M

¹ Adjusted EBITDA is a non-GAAP financial measure. The Company is not providing a reconciliation of Adjusted EBITDA guidance to GAAP net income, the most directly comparable GAAP measure, because we are unable to predict certain items included in GAAP net income without unreasonable efforts. Please refer to the Appendix for more information regarding non-GAAP financial measures.

² See Appendix for definition.

Cost Reduction Actions

Approximate combined annualized cost savings from our 2023 Cost Reduction Actions and Phase Two of our Restructuring Plan, announced May 2022^{1,2}

Q4 2023 intra-quarter:	\$15.5 million
Cumulative, end of Q4, 2023:	\$58.5 million
Q1 2024, estimated:	\$5 million
Cumulative, end of Q4, 2024 (est.) ³ :	\$64 - \$65 million

¹ 2023 Cost Reduction Actions announced in August 2023.

² Two phases to our restructuring plan were announced. Phase One was announced in December 2021 and was substantially completed by March 31, 2022, resulting in approximately \$11.8 million of annualized cost savings.

³ We expect to complete most of our cost savings actions by the end of 2024, with cumulative annualized cost saving to be in the range of \$64 million to \$65 million, as compared to the \$60 million to \$65 million range by the end of 2025, discussed last quarter. We expect to realize additional annualized cost savings in the low single digit millions in 2025.

Appendix



Non-GAAP Reconciliation

Reconciliation of Net Income to Adjusted EBITDA (in thousands, unaudited)

	Three months ended		Years Ended	
	December 31,		December 31,	
	2022	2023	2022	2023
Net income (loss)	\$ (3,097)	\$ 441	\$ (14,434)	\$ (29,799)
Interest income, net	(398)	(415)	(595)	(2,090)
Provision for income taxes	496	917	2,741	2,486
Depreciation and amortization of intangible assets ¹	1,375	1,955	7,066	6,479
Long-term incentive compensation ²	3,197	4,136	8,813	14,562
Restructuring and other related charges	1,482	4,235	13,310	17,311
Other non-recurring items ³	127	(112)	(10,505)	3,048
Adjusted EBITDA	\$ 3,182	\$ 11,157	\$ 6,396	\$ 11,997

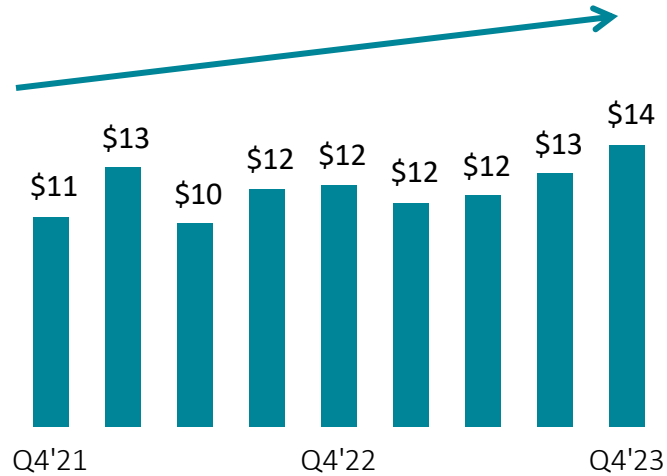
¹ Includes cost of sales depreciation and amortization expense directly related to delivering cloud subscription revenue of \$0.8 million and \$1.5 million for the three months and year ended December 31, 2023, respectively, and \$0 for the three months and year ended December 31, 2022. Costs are recorded in "Cost of goods sold - Services and other" on the consolidated statements of operations.

² Long-term incentive compensation includes immaterial expense for cash incentive grants awarded to employees located in jurisdictions where we do not issue stock-based compensation due to tax, regulatory or similar reasons. The expense associated with these cash incentive grants was less than \$0.1 million for both the three months ended December 31, 2023 and 2022, respectively, and \$0.3 million and \$0.2 million for the years ended December 31, 2023 and 2022, respectively.

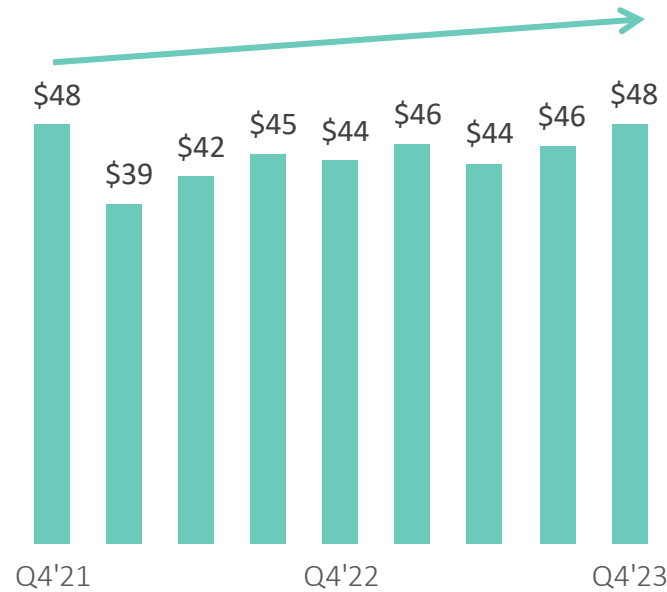
³ For the three months ended December 31, 2023, other non-recurring items consist an inventory write-off reversal of \$1.4 million, offset by \$1.4 million of fees related to non-recurring items, primarily severance payable to our former chief executive officer. For the three months ended December 31, 2022, other non-recurring items consist of \$0.1 million of outside services related to our strategic action plan. For the year ended December 31, 2023, other non-recurring items consist of \$1.6 million of fees related to non-recurring projects and our acquisition of ProvenDB, and \$1.4 million of fees related to non-recurring items, primarily severance payable to our former chief executive officer. For the year ended December 31, 2022, other non-recurring items consist of \$4.3 million of outside services related to our strategic action plan, and a \$(14.8) million non-operating gain on the sale of our investment in Promon AS.

Revenue Trend – Last Two Years

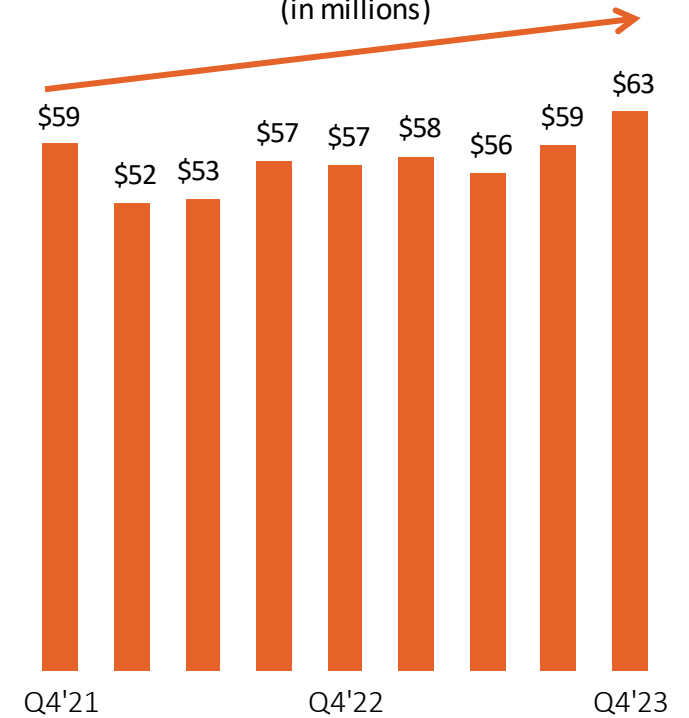
Digital Agreements¹
(in millions)



Security Solutions
(in millions)

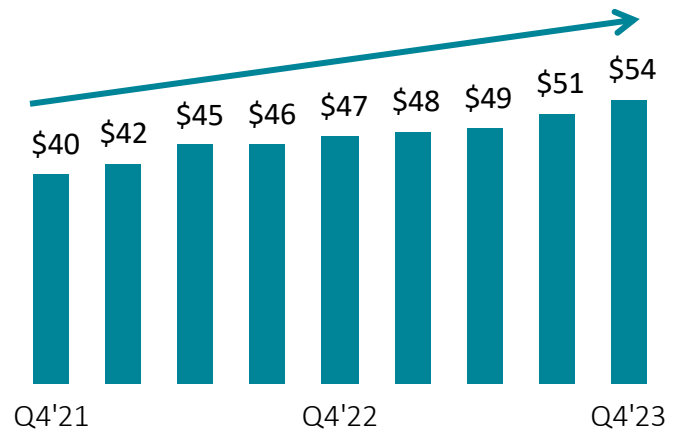


Total Company
(in millions)

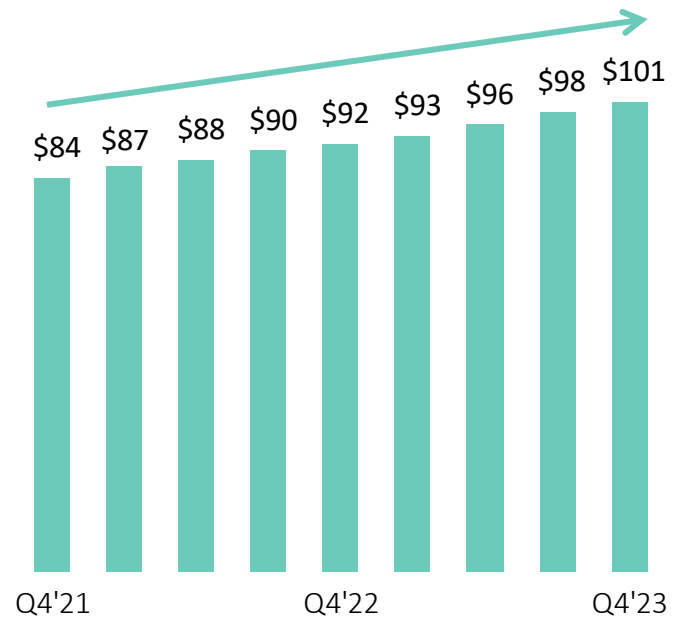


ARR Trend – Last Two Years

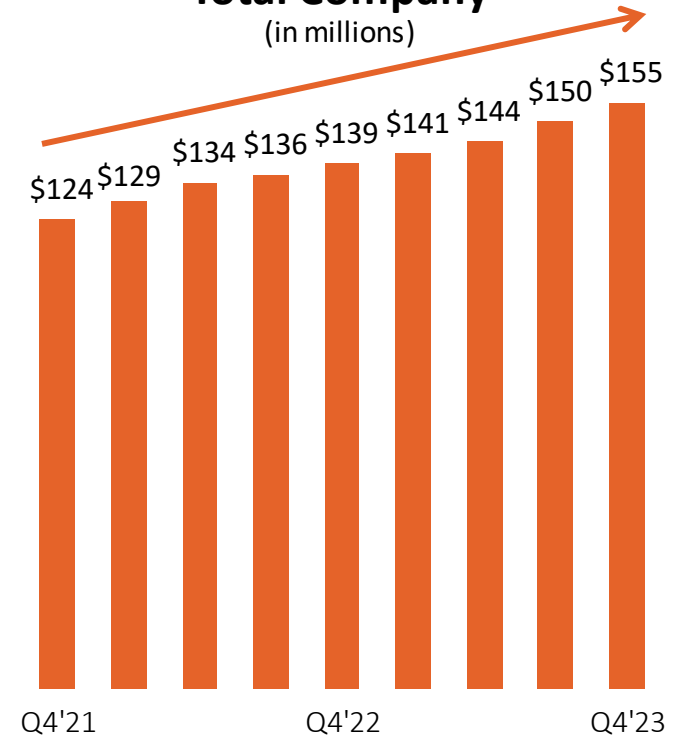
Digital Agreements (in millions)



Security Solutions (in millions)



Total Company (in millions)



Definitions

- 1 - **ARR, or Annual Recurring Revenue**, is calculated as the approximate annualized value of our customer recurring contracts as of the measurement date. These include subscription, term-based license, and maintenance and support contracts and exclude one-time fees. To the extent that we are negotiating a renewal with a customer within 90 days after the expiration of a recurring contract, we continue to include that revenue in ARR if we are actively in discussion with the customer for a new recurring contract or renewal and the customer has not notified us of an intention to not renew. See our Annual Report on Form 10-K for the year ended December 31, 2023 for additional information describing how we define ARR, including how ARR differs from GAAP revenue.
- 2 - **NRR, or Net Recurring Revenue**, is defined as the approximate year-over-year growth in ARR from the same set of customers at the end of the prior year period.

Non-GAAP Financial Measures

We report financial results in accordance with GAAP. We also evaluate our performance using certain Non-GAAP financial metrics, namely Adjusted EBITDA, Non-GAAP Net Income (Loss) and Non-GAAP Net Income (Loss) Per Diluted Share. Our management believes that these measures, when taken together with the corresponding GAAP financial metrics, provide useful supplemental information regarding the performance of our business.

These Non-GAAP financial measures are not measures of performance under GAAP and should not be considered in isolation or as alternatives or substitutes for the most directly comparable financial measures calculated in accordance with GAAP. While we believe that these Non-GAAP financial measures are useful for the purposes described below, they have limitations associated with their use, since they exclude items that may have a material impact on our reported results and may be different from similar measures used by other companies.

We define Adjusted EBITDA as net income (loss) before interest, taxes, depreciation, amortization, long-term incentive compensation, restructuring and other related charges, and certain non-recurring items, including acquisition related costs, rebranding costs, and non-routine shareholder matters. We use Adjusted EBITDA as a simplified measure of performance for use in communicating our performance to investors and analysts and for comparisons to other companies within our industry. As a performance measure, we believe that Adjusted EBITDA presents a view of our operating results that is most closely related to serving our customers. By excluding interest, taxes, depreciation, amortization, long-term incentive compensation, restructuring costs, and certain other non-recurring items, we are able to evaluate performance without considering decisions that, in most cases, are not directly related to meeting our customers' requirements and were either made in prior periods (e.g., depreciation, amortization, long-term incentive compensation, non-routine shareholder matters), deal with the structure or financing of the business (e.g., interest, one-time strategic action costs, restructuring costs, impairment charges) or reflect the application of regulations that are outside of the control of our management team (e.g., taxes). In addition, removing the impact of these items helps us compare our core business performance with that of our competitors.

Reconciliations of Adjusted EBITDA to its most directly comparable GAAP financial measure, net income, appear above.

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