

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**FOR THE QUARTERLY PERIOD ENDED MARCH 31, 2024**

**OR**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**FOR THE TRANSITION PERIOD FROM \_\_\_\_\_ TO \_\_\_\_\_**

**Commission file number 000-24389**

**OneSpan Inc.**

**(Exact Name of Registrant as Specified in Its Charter)**

**Delaware**  
**(State or Other Jurisdiction of  
Incorporation or Organization)**

**36-4169320**  
**(I.R.S. Employer  
Identification No.)**

**1 Marina Park Drive, Unit 1410**  
**Boston, Massachusetts 02210**  
**(Address of Principal Executive Offices) (Zip Code)**

**(312) 766-4001**  
**(Registrant's telephone number, including area code)**

Securities registered pursuant to Section 12(b) of the Act:

Title of each class:	Trading Symbol	Name of each exchange on which registered:
Common Stock, par value \$0.001 per share	OSPN	Nasdaq

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input checked="" type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Emerging growth company	<input type="checkbox"/>
		Smaller reporting company	<input type="checkbox"/>

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  Yes  No

There were 37,845,509 shares of Common Stock, \$0.001 par value per share, outstanding at April 26, 2024.

**OneSpan Inc.**  
**Form 10-Q**  
**For the Quarter Ended March 31, 2024**  
**Table of Contents**

**PART I. FINANCIAL INFORMATION**

<a href="#">Item 1.</a>	<a href="#">Condensed Consolidated Financial Statements (Unaudited)</a>	
	<a href="#">Condensed Consolidated Balance Sheets as of March 31, 2024 and December 31, 2023</a>	3
	<a href="#">Condensed Consolidated Statements of Operations for the Three Months Ended March 31, 2024 and 2023</a>	4
	<a href="#">Condensed Consolidated Statements of Comprehensive Income (Loss) for the Three Months Ended March 31, 2024 and 2023</a>	5
	<a href="#">Condensed Consolidated Statements of Stockholders' Equity for the Three Months Ended March 31, 2024 and 2023</a>	6
	<a href="#">Condensed Consolidated Statements of Cash Flows for the Three Months Ended March 31, 2024 and 2023</a>	7
	<a href="#">Notes to Condensed Consolidated Financial Statements</a>	8
<a href="#">Item 2.</a>	<a href="#">Management's Discussion and Analysis of Financial Condition and Results of Operations</a>	20
<a href="#">Item 3.</a>	<a href="#">Quantitative and Qualitative Disclosures about Market Risk</a>	34
<a href="#">Item 4.</a>	<a href="#">Controls and Procedures</a>	35

**PART II. OTHER INFORMATION**

<a href="#">Item 1.</a>	<a href="#">Legal Proceedings</a>	35
<a href="#">Item 1A.</a>	<a href="#">Risk Factors</a>	35
<a href="#">Item 2.</a>	<a href="#">Unregistered Sales of Equity Securities, Use of Proceeds, and Issuer Purchases of Equity Securities</a>	35
<a href="#">Item 6.</a>	<a href="#">Exhibits</a>	36
<b><u>SIGNATURES</u></b>		37

**PART I. FINANCIAL INFORMATION**

**Item 1. Financial Statements (Unaudited)**

**OneSpan Inc.**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(In thousands, except par value)  
(Unaudited)

	March 31, 2024	December 31, 2023
<b>ASSETS</b>		
<b>Current assets</b>		
Cash and cash equivalents	\$ 63,859	\$ 42,493
Restricted cash	1,022	1,037
Accounts receivable, net of allowances of \$1,472 at March 31, 2024 and \$1,536 at December 31, 2023	32,382	64,387
Inventories, net	14,594	15,553
Prepaid expenses	6,835	6,575
Contract assets	4,867	5,139
Other current assets	10,608	11,159
Total current assets	134,167	146,343
Property and equipment, net	20,346	18,722
Operating lease right-of-use assets	6,215	6,171
Goodwill	93,069	93,684
Intangible assets, net of accumulated amortization	10,146	10,832
Deferred income taxes	1,682	1,721
Other assets	11,517	11,718
<b>Total assets</b>	<b>\$ 277,142</b>	<b>\$ 289,191</b>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>Current liabilities</b>		
Accounts payable	\$ 12,148	\$ 17,452
Deferred revenue	55,573	69,331
Accrued wages and payroll taxes	12,066	14,335
Short-term income taxes payable	4,544	2,646
Other accrued expenses	7,775	10,684
Deferred compensation	65	382
Total current liabilities	92,171	114,830
Long-term deferred revenue	3,916	4,152
Long-term lease liabilities	6,008	6,824
Deferred income taxes	1,001	1,067
Other long-term liabilities	3,177	3,177
Total liabilities	106,273	130,050
<b>Commitments and contingencies</b>		
<b>Stockholders' equity</b>		
Preferred stock: 500 shares authorized, none issued and outstanding at March 31, 2024 and December 31, 2023	—	—
Common stock: \$0.001 par value per share, 75,000 shares authorized; 41,492 and 41,243 shares issued; 37,768 and 37,519 shares outstanding at March 31, 2024 and December 31, 2023, respectively	38	38
Additional paid-in capital	118,565	118,620
Treasury stock, at cost: 3,724 shares outstanding at March 31, 2024 and December 31, 2023	(47,377)	(47,377)
Retained earnings	112,407	98,939
Accumulated other comprehensive loss	(12,764)	(11,079)
Total stockholders' equity	170,869	159,141
<b>Total liabilities and stockholders' equity</b>	<b>\$ 277,142</b>	<b>\$ 289,191</b>

See accompanying notes to condensed consolidated financial statements.

**OneSpan Inc.**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
(In thousands, except per share data)  
(Unaudited)

	Three Months Ended March 31,	
	2024	2023
Revenue		
Product and license	\$ 37,798	\$ 33,146
Services and other	27,045	24,461
Total revenue	<u>64,843</u>	<u>57,607</u>
Cost of goods sold		
Product and license	9,706	11,288
Services and other	7,742	7,033
Total cost of goods sold	<u>17,448</u>	<u>18,321</u>
Gross profit	47,395	39,286
Operating costs		
Sales and marketing	12,927	20,011
Research and development	8,259	9,463
General and administrative	10,007	16,653
Restructuring and other related charges	1,497	706
Amortization of intangible assets	595	583
Total operating costs	<u>33,285</u>	<u>47,416</u>
Operating income (loss)	14,110	(8,130)
Interest income, net	101	503
Other income (expense), net	291	(40)
Income (loss) before income taxes	14,502	(7,667)
Provision for income taxes	1,034	689
Net income (loss)	<u>\$ 13,468</u>	<u>\$ (8,356)</u>
Net income (loss) per share		
Basic	<u>\$ 0.35</u>	<u>\$ (0.21)</u>
Diluted	<u>\$ 0.35</u>	<u>\$ (0.21)</u>
Weighted average common shares outstanding		
Basic	<u>38,060</u>	<u>40,057</u>
Diluted	<u>38,463</u>	<u>40,057</u>

See accompanying notes to condensed consolidated financial statements.

**OneSpan Inc.**  
**CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS)**  
(In thousands)  
(Unaudited)

	<u>Three Months Ended March 31,</u>	
	<u>2024</u>	<u>2023</u>
Net income (loss)	\$ 13,468	\$ (8,356)
Other comprehensive income (loss)		
Cumulative translation adjustment, net of tax	(1,655)	1,715
Pension adjustment, net of tax	(30)	(60)
Unrealized gains (loss) on available-for-sale securities	—	7
Comprehensive income (loss)	<u>\$ 11,783</u>	<u>\$ (6,694)</u>

See accompanying notes to condensed consolidated financial statements.

**OneSpan Inc.**  
**CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**  
(In thousands)  
(Unaudited)

**For the Three Months Ended March 31, 2024:**

Description	Common Stock		Treasury - Common Stock		Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
<b>Balance at December 31, 2023</b>	37,519	\$ 38	3,724	\$ (47,377)	\$ 118,620	\$ 98,939	\$ (11,079)	\$ 159,141
Net income	—	—	—	—	—	13,468	—	13,468
Foreign currency translation adjustment, net of tax	—	—	—	—	—	—	(1,655)	(1,655)
Share-based compensation	—	—	—	—	1,540	—	—	1,540
Vesting of restricted stock awards	402	—	—	—	—	—	—	—
Tax payments for stock issuances	(153)	—	—	—	(1,595)	—	—	(1,595)
Pension adjustment, net of tax	—	—	—	—	—	—	(30)	(30)
<b>Balance at March 31, 2024</b>	<u>37,768</u>	<u>\$ 38</u>	<u>3,724</u>	<u>\$ (47,377)</u>	<u>\$ 118,565</u>	<u>\$ 112,407</u>	<u>\$ (12,764)</u>	<u>\$ 170,869</u>

**For the Three Months Ended March 31, 2023:**

Description	Common Stock		Treasury - Common Stock		Additional Paid-In Capital	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
<b>Balance at December 31, 2022</b>	39,726	\$ 40	1,038	\$ (18,222)	\$ 107,305	\$ 128,738	\$ (14,550)	\$ 203,311
Net loss	—	—	—	—	—	(8,356)	—	(8,356)
Foreign currency translation adjustment, net of tax	—	—	—	—	—	—	1,715	1,715
Share-based compensation	—	—	—	—	3,812	—	—	3,812
Vesting of restricted stock awards	329	—	—	—	—	—	—	—
Tax payments for stock issuances	(105)	—	—	—	(1,098)	—	—	(1,098)
Unrealized gain (loss) on available-for-sale-securities	—	—	—	—	—	—	7	7
Pension adjustment, net of tax	—	—	—	—	—	—	(60)	(60)
<b>Balance at March 31, 2023</b>	<u>39,950</u>	<u>\$ 40</u>	<u>1,038</u>	<u>\$ (18,222)</u>	<u>\$ 110,019</u>	<u>\$ 120,382</u>	<u>\$ (12,888)</u>	<u>\$ 199,331</u>

**OneSpan Inc.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(In thousands)  
(Unaudited)

	<b>Three Months Ended March 31,</b>	
	<b>2024</b>	<b>2023</b>
<b>Cash flows from operating activities:</b>		
Net income (loss)	\$ 13,468	\$ (8,356)
<b>Adjustments to reconcile net income (loss) from operations to net cash used in operations:</b>		
Depreciation and amortization of intangible assets	2,082	1,319
Deferred tax benefit	(80)	8
Stock-based compensation	1,540	3,812
Allowance for doubtful accounts	(63)	75
<b>Changes in operating assets and liabilities:</b>		
Accounts receivable	31,468	33,059
Inventories, net	623	(3,361)
Contract assets	(376)	278
Accounts payable	(5,137)	(273)
Income taxes payable	1,915	(512)
Accrued expenses	(4,758)	(1,963)
Deferred compensation	(317)	(151)
Deferred revenue	(13,547)	(11,390)
Other assets and liabilities	142	692
Net cash provided by operating activities	<u>26,960</u>	<u>13,237</u>
<b>Cash flows from investing activities:</b>		
Maturities of short-term investments	—	2,330
Additions to property and equipment	(3,045)	(3,069)
Additions to intangible assets	(35)	(7)
Cash paid for acquisition of business	—	(1,800)
Net cash used in investing activities	<u>(3,080)</u>	<u>(2,546)</u>
<b>Cash flows from financing activities:</b>		
Contingent payment related to acquisition	(200)	—
Tax payments for restricted stock issuances	(1,595)	(1,098)
Net cash used in financing activities	<u>(1,795)</u>	<u>(1,098)</u>
Effect of exchange rate changes on cash	(734)	569
Net increase in cash	21,351	10,162
Cash, cash equivalents, and restricted cash, beginning of period	43,530	97,374
Cash, cash equivalents, and restricted cash, end of period	<u>\$ 64,881</u>	<u>\$ 107,536</u>

See accompanying notes to condensed consolidated financial statements.

**OneSpan Inc.**  
**Notes to Condensed Consolidated Financial Statements**  
(Unaudited)

Unless otherwise noted, references in this Quarterly Report on Form 10-Q to "OneSpan," "Company," "we," "our," and "us," refer to OneSpan Inc. and its subsidiaries.

**Note 1 – Description of the Company and Basis of Presentation**

***Description of the Company***

OneSpan provides security, identity, electronic signature ("e-signature") and digital workflow solutions that protect and facilitate digital transactions and agreements. The Company delivers products and services that automate and secure customer-facing and revenue-generating business processes for use cases ranging from simple transactions to workflows that are complex or require higher levels of security. The Company's solutions help its customers ensure the integrity of the people and records associated with digital agreements, transactions, and interactions in industries including banking, financial services, healthcare, and professional services. OneSpan has operations in Austria, Australia, Belgium, Canada, China, France, Japan, The Netherlands, Singapore, Switzerland, the United Arab Emirates, the United Kingdom (U.K.), and the United States (U.S.).

***Business Transformation***

In December 2021, the Company's Board of Directors approved a restructuring plan (the "restructuring plan") designed to advance the Company's operating model, streamline its business, improve efficiency, and enhance its capital resources. The first phase of this restructuring plan began and was substantially completed during the three months ended March 31, 2022. In May 2022, the Company's Board of Directors announced a three-year strategic transformation plan that began on January 1, 2023 (the "2022 strategic plan"). In conjunction with the 2022 strategic plan and to enable a more efficient capital deployment model, effective with the quarter ended June 30, 2022, the Company began reporting under the following two lines of business, which are its reportable operating segments: Digital Agreements and Security Solutions. For further information regarding the Company's reportable segments, see Note 3, Segment Information.

During the quarter ended June 30, 2023, the Company determined that it was unlikely to achieve the revenue growth levels set forth in its 2022 strategic plan within the contemplated three-year timeframe. A number of factors contributed to the challenges achieving the originally planned growth levels, particularly in Digital Agreements, on the timeframes set forth in the 2022 strategic plan.

In response to these challenges, the Company modified its strategy to focus more heavily on improving profitability margins across the business. To this end, in August 2023, the Company's Board approved cost reduction actions (the "2023 Actions") to seek to drive higher levels of profitability while maintaining the Company's long-term growth potential.

***Basis of Presentation and Principles of Consolidation***

The accompanying unaudited condensed consolidated financial statements include the accounts of OneSpan and have been prepared pursuant to the rules and regulations of the Securities and Exchange Commission ("SEC") regarding interim financial reporting. Accordingly, they do not include all of the information and notes required by generally accepted accounting principles in the United States of America ("U.S. GAAP") for complete financial statements and should be read in conjunction with the audited consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2023.

In the opinion of management, the accompanying unaudited condensed consolidated financial statements have been prepared on the same basis as the audited consolidated financial statements, and include all adjustments, consisting only of normal recurring adjustments, necessary for the fair presentation of the results of the interim periods presented. Operating results for the three months ended March 31, 2024 are not necessarily indicative of the results to be expected for any future period or the entire fiscal year.

The condensed consolidated financial statements include the accounts of the Company and its wholly-owned subsidiaries. All intercompany accounts and transactions have been eliminated in consolidation.



### ***Estimates and Assumptions***

The preparation of the condensed consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

### ***Foreign Currency Translation and Transactions***

The financial position and results of operations of the majority of the Company's foreign subsidiaries are measured using the local currency as the functional currency. Accordingly, assets and liabilities are translated into U.S. Dollars using current exchange rates as of the balance sheet date. Revenue and expenses are translated at average exchange rates prevailing during the year. Translation adjustments arising from differences in exchange rates are charged or credited to other comprehensive income (loss). Gains and losses resulting from foreign currency transactions are included in the condensed consolidated statements of operations in other (expense) income, net. Foreign exchange transaction gains (losses) aggregated \$0.1 million and \$(0.2) million for the three months ended March 31, 2024 and 2023, respectively.

### **Note 2 – Summary of Significant Accounting Policies**

There have been no changes to the significant accounting policies described in the Annual Report on Form 10-K for the year ended December 31, 2023 filed with the SEC on March 6, 2024 that have had a material impact on the Company's condensed consolidated financial statements and related notes.

### ***Restricted Cash***

The Company is party to lease agreements that require letters of credit to secure the obligations which totaled \$0.9 million at both March 31, 2024 and December 31, 2023. Additionally, the Company maintained a cash guarantee with a payroll vendor in the amount of \$0.1 million at both March 31, 2024 and December 31, 2023. The restricted cash related to the letters of credit and the payroll vendor cash guarantee is recorded in "Restricted cash" on the condensed consolidated balance sheets.

### ***Recently Issued Accounting Pronouncements***

From time to time, new accounting pronouncements are issued by the Financial Accounting Standards Board (FASB) or other standard setting bodies that are adopted by the Company as of the specified effective date.

In November 2023, the FASB issued ASU 2023-07, Segment Reporting (Topic 280) – Improvements to Reportable Segment Disclosures, to improve reportable segment disclosure requirements, primarily through enhanced disclosures about significant segment expenses. The amendments are effective for fiscal years beginning after December 15, 2023 and interim periods within fiscal years beginning after December 15, 2024. Early adoption is permitted. The Company is evaluating the impact the adoption of this guidance will have on its condensed consolidated financial statements and related disclosures.

In December 2023, the FASB issued ASU 2023-09, Income Taxes (Topic 740) – Improvements to Income Tax Disclosures, which is intended to enhance the transparency and decision usefulness of income tax disclosures. Public business entities are required to adopt for annual fiscal periods beginning after December 31, 2024 and early adoption is permitted. The Company is evaluating the impact the adoption of this guidance will have on its condensed consolidated financial statements and related disclosures.

### **Note 3 – Segment Information**

Segments are defined as components of a company that engage in business activities from which they may earn revenues and incur expenses, and for which separate financial information is available and is evaluated regularly by the chief operating decision maker (CODM), in deciding how to allocate resources and in assessing performance. The Company's CODM is its Chief Executive Officer.

- **Digital Agreements.** Digital Agreements consists of solutions that enable our clients to secure and automate business processes associated with their digital agreement and customer transaction lifecycles that require

consent, non-repudiation and compliance. These solutions, which are largely cloud-based, include OneSpan Sign e-signature, OneSpan Notary, Identity Verification, and OneSpan Trust Vault. This segment also includes costs attributable to our transaction cloud platform.

- **Security Solutions.** Security Solutions consists of our broad portfolio of software products, software development kits (SDKs) and Digipass authenticator devices that are used to build applications designed to defend against attacks on digital transactions across online environments, devices, and applications. The software products and SDKs included in the Security Solutions segment are largely on-premises software products and include multi-factor authentication and transaction signing solutions, such as mobile application security and mobile software tokens.

Segment operating income consists of the revenues generated by a segment, less the direct costs of revenue, sales and marketing, research and development expenses, amortization expense, and restructuring and other related charges that are incurred directly by a segment. Unallocated corporate costs include costs related to administrative functions that are performed in a centralized manner that are not attributable to a particular segment.

The tables below set forth information about the Company's reportable operating segments for the three months ended March 31, 2024 and 2023, along with the items necessary to reconcile the segment information to the totals reported in the accompanying condensed consolidated financial statements.

<i>(In thousands, except percentages)</i>	Three Months Ended March 31,	
	2024	2023
<b>Digital Agreements</b>		
Revenue	\$ 14,414	\$ 11,552
Gross profit	\$ 9,892	\$ 8,448
Gross margin	69 %	73 %
Operating loss (1)	\$ (265)	\$ (6,033)
<b>Security Solutions</b>		
Revenue	\$ 50,429	\$ 46,055
Gross profit	\$ 37,503	\$ 30,838
Gross margin	74 %	67 %
Operating income	\$ 25,878	\$ 15,631
<b>Total Company:</b>		
Revenue	\$ 64,843	\$ 57,607
Gross profit	\$ 47,395	\$ 39,286
Gross margin	73 %	68 %
<b>Statements of Operations reconciliation:</b>		
Segment operating income	\$ 25,613	\$ 9,598
Corporate operating expenses not allocated at the segment level	11,503	17,728
Operating income (loss)	\$ 14,110	\$ (8,130)
Interest income, net	101	503
Other income (expense), net	291	(40)
Income (loss) before income taxes	\$ 14,502	\$ (7,667)

(1) Digital Agreements operating loss includes \$0.6 million of amortization of intangible assets expense for both the three months ended March 31, 2024 and 2023.

The following tables illustrate the disaggregation of revenues by category and services, including a reconciliation of the disaggregated revenues to revenues from the Company's two reportable operating segments for the three months ended March 31, 2024 and 2023:

<i>(In thousands)</i>	Three Months Ended March 31,			
	2024		2023	
	Digital Agreements	Security Solutions	Digital Agreements	Security Solutions
Subscription	\$ 13,812	\$ 26,182	\$ 10,348	\$ 19,608
Maintenance and support	505	10,066	996	10,165
Professional services and other (1)	97	1,605	208	1,416
Hardware products	—	12,576	—	14,866
<b>Total Revenue</b>	<b>\$ 14,414</b>	<b>\$ 50,429</b>	<b>\$ 11,552</b>	<b>\$ 46,055</b>

(1) Professional services and other includes perpetual software licenses revenue, which was approximately 1% of total revenue for both the three months ended March 31, 2024 and 2023.

The Company allocates goodwill by reporting unit, in accordance with Accounting Standards Codification (ASC) 350 – *Goodwill and Other*. Asset information by segment is not reported to or reviewed by the CODM to allocate resources, and therefore, the Company has not disclosed asset information for the segments.

#### **Note 4 – Revenue from Contracts with Customers**

The following tables present the Company's revenues disaggregated by major products and services, geographical region and timing of revenue recognition.

##### ***Revenue by major products and services***

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Subscription	\$ 39,994	\$ 29,956
Maintenance and support	10,571	11,161
Professional services and other (1)	1,702	1,624
Hardware products	12,576	14,866
<b>Total Revenue</b>	<b>\$ 64,843</b>	<b>\$ 57,607</b>

(1) Professional services and other includes perpetual software licenses revenue, which was approximately 1% of total revenue for both the three months ended March 31, 2024 and 2023.

##### ***Revenue by location of customer***

We classify our sales by customer location in three geographic regions: 1) EMEA, which includes Europe, Middle East and Africa; 2) the Americas, which includes North, Central, and South America; and 3) Asia Pacific (APAC), which includes Australia, New Zealand, and India. The breakdown of revenue in each of our major geographic areas was as follows:

<i>(In thousands, except percentages)</i>	Three Months Ended March 31,	
	2024	2023
<b>Revenue</b>		
EMEA	\$ 31,842	\$ 27,820
Americas	21,344	20,498
APAC	11,657	9,289
<b>Total revenue</b>	<b>\$ 64,843</b>	<b>\$ 57,607</b>
<b>% of Total Revenue</b>		
EMEA	49 %	48 %
Americas	33 %	36 %
APAC	18 %	16 %

### ***Timing of revenue recognition***

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Products and licenses transferred at a point in time	\$ 37,798	\$ 33,146
Services transferred over time	27,045	24,461
<b>Total Revenue</b>	<b>\$ 64,843</b>	<b>\$ 57,607</b>

### ***Contract balances***

The following table provides information about receivables, contract assets, and contract liabilities from contracts with customers as of March 31, 2024 and December 31, 2023:

<i>(In thousands)</i>	March 31,	December 31,
	2024	2023
Receivables, inclusive of trade and unbilled	\$ 32,382	\$ 64,387
Contract Assets (current and non-current)	\$ 5,607	\$ 5,322
Contract Liabilities (Deferred Revenue current and non-current)	\$ 59,489	\$ 73,483

Contract assets relate primarily to multi-year term license arrangements and the remaining contractual billings. These contract assets are transferred to receivables when the right to bill occurs over a 2- to 5-year period. The contract liabilities primarily relate to the advance consideration received from customers for subscription and maintenance services. Revenue is recognized for these services over time.

As a practical expedient, the Company does not adjust the promised amount of consideration for the effects of a significant financing component when it is expected, at contract inception, that the period between the Company's transfer of a promised product or service to a customer and when the customer pays for that product or service will be one year or less. Extended payment terms are not typically included in contracts with customers.

Revenue recognized during the three months ended March 31, 2024 included \$30.4 million that was included on the December 31, 2023 consolidated balance sheet in contract liabilities. Deferred revenue decreased in the same period due to timing of annual renewals.

### ***Transaction price allocated to the remaining performance obligations***

Remaining performance obligations represent the revenue that is expected to be recognized in future periods related to performance obligations that are unsatisfied, or partially unsatisfied, as of the end of the period. The following

table includes estimated revenue expected to be recognized in the future related to performance obligations that are unsatisfied (or partially unsatisfied) as of March 31, 2024:

<i>(In thousands)</i>	<b>2024</b>	<b>2025</b>	<b>2026</b>	<b>Beyond 2026</b>	<b>Total</b>
Future revenue related to current unsatisfied performance obligations	\$ 38,656	\$ 28,253	\$ 15,586	\$ 5,162	\$ 87,657

The Company applies practical expedients and does not disclose information about remaining performance obligations (a) that have original expected durations of one year or less, or (b) where revenue is recognized as invoiced.

***Costs of obtaining a contract***

The Company incurs incremental costs related to commissions, which can be directly tied to obtaining a contract. The Company capitalizes commissions associated with certain new contracts and amortizes the costs over a period of up to 7 years, which is the determined benefit period based on the transfer of goods or services. The Company determined the period of benefit by taking into consideration the customer contracts, its technology and other factors, including customer attrition. Commissions are earned upon invoicing to the customer. For contracts with multiple year payment terms, because the commissions that are payable after year 1 are payable based on continued employment, they are expensed when incurred. Commissions and amortization expense are included in “Sales and Marketing” expense in the condensed consolidated statements of operations.

As a practical expedient, the Company recognizes the incremental costs of obtaining contracts as an expense when incurred if the amortization period for the assets that the Company otherwise would have recognized is one year or less. These costs are included in “Sales and Marketing” expense in the condensed consolidated statements of operations.

The following tables provide information related to the capitalized costs and amortization recognized in the current and prior period:

<i>(In thousands)</i>	<b>March 31, 2024</b>	<b>December 31, 2023</b>
Capitalized costs to obtain contracts, current	\$ 3,644	\$ 3,503
Capitalized costs to obtain contracts, non-current	\$ 10,740	\$ 10,766

<i>(In thousands)</i>	<b>Three Months Ended March 31,</b>	
	<b>2024</b>	<b>2023</b>
Amortization of capitalized costs to obtain contracts	\$ 884	\$ 731

**Note 5 – Inventories, net**

Inventories, net, consisting principally of hardware and component parts, are stated at the lower of cost or net realizable value. Cost is determined using the first-in, first-out (FIFO) method.

Inventories, net consist of the following:

<i>(In thousands)</i>	<b>March 31, 2024</b>	<b>December 31, 2023</b>
Component parts	\$ 6,667	\$ 8,511
Work-in-process and finished goods	7,927	7,042
Total	<u>\$ 14,594</u>	<u>\$ 15,553</u>

**Note 6 – Goodwill**

The following table presents the changes in goodwill during the three months ended March 31, 2024:

<i>(In thousands)</i>	Digital Agreements	Security Solutions	Total
<b>Net balance at December 31, 2023</b>	\$ 20,893	\$ 72,791	\$ 93,684
Foreign currency exchange rate effect	(134)	(481)	(615)
<b>Net balance at March 31, 2024</b>	<u>\$ 20,759</u>	<u>\$ 72,310</u>	<u>\$ 93,069</u>

No impairment of goodwill was recorded during the three months ended March 31, 2024 and 2023.

**Note 7 – Intangible Assets**

Intangible assets as of March 31, 2024 and December 31, 2023 consist of the following:

<i>(In thousands)</i>	Useful Life (in years)	As of March 31, 2024		As of December 31, 2023	
		Gross Carrying Amount	Accumulated Amortization	Gross Carrying Amount	Accumulated Amortization
Acquired technology	3 to 7	\$ 43,634	\$ 42,584	\$ 43,869	\$ 42,712
Customer relationships	5 to 12	34,707	26,457	34,773	25,960
Patents, trademarks, and other	10 to 20	13,113	12,267	13,103	12,241
Total		<u>\$ 91,454</u>	<u>\$ 81,308</u>	<u>\$ 91,745</u>	<u>\$ 80,913</u>

Amortization expense was \$0.7 million and \$0.6 million for the three months ended March 31, 2024 and 2023, respectively. Amortization expense includes cost of sales amortization expense directly related to delivering cloud subscription revenue of \$0.1 million and less than \$0.1 million for the three months ended March 31, 2024 and 2023, respectively. Costs are recorded in "Services and other cost of goods sold" on the condensed consolidated statements of operations.

Certain intangible assets are denominated in functional currencies besides the U.S. dollar and are subject to currency fluctuations.

There was no impairment of intangible assets recorded during the three months ended March 31, 2024 and 2023.

**Note 8 – Property and Equipment, net**

The following table presents the major classes of property and equipment, net, as of March 31, 2024 and December 31, 2023:

<i>(In thousands)</i>	March 31, 2024	December 31, 2023
Office equipment and software	\$ 8,699	\$ 8,574
Leasehold improvements	7,586	7,459
Furniture and fixtures	3,638	3,658
Capitalized software	15,214	12,560
Total	<u>35,137</u>	<u>32,251</u>
Accumulated depreciation	(14,791)	(13,529)
Property and equipment, net	<u>\$ 20,346</u>	<u>\$ 18,722</u>

Depreciation expense was \$1.4 million and \$0.7 million for the three months ended March 31, 2024 and 2023, respectively. Depreciation expense includes cost of sales depreciation expense directly related to delivering cloud subscription revenue of \$0.7 million and less than \$0.1 million for the three months ended March 31, 2024 and 2023,

respectively. Costs are recorded in "Services and other cost of goods sold" on the condensed consolidated statements of operations.

## Note 9 – Fair Value Measurements

The fair values of cash equivalents, accounts receivables, and accounts payable approximate their carrying amounts due to their short duration. The fair value hierarchy is based on inputs to valuation techniques that are used to measure fair value that are either observable or unobservable. Observable inputs reflect assumptions market participants would use in pricing an asset or liability based on market data obtained from independent sources while unobservable inputs reflect a reporting entity's pricing base upon its own market assumptions.

The estimated fair value of financial instruments has been determined by using available market information and appropriate valuation methodologies, as defined in ASC 820, *Fair Value Measurements*. The fair value hierarchy consists of the following three levels:

- Level 1 – Inputs are quoted prices in active markets for identical assets or liabilities.
- Level 2 – Inputs are quoted prices for similar assets or liabilities in an active market, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable and market-corroborated inputs which are derived primarily from or corroborated by observable market data.
- Level 3 – Inputs are derived from valuation techniques in which one or more significant inputs or value drivers are unobservable.

The following tables summarize the Company's financial assets by level in the fair value hierarchy, which are measured at fair value on a recurring basis, as of March 31, 2024 and December 31, 2023:

	Fair Value Measurement at Reporting Date Using			
	March 31, 2024	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
<i>(In thousands)</i>				
<b>Assets:</b>				
U.S. Treasury Bills	\$ 3,595	\$ 3,595	\$ —	\$ —
Money Market Funds	38,439	38,439	—	—

	Fair Value Measurement at Reporting Date Using			
	December 31, 2023	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
<i>(In thousands)</i>				
<b>Assets:</b>				
Money Market Funds	\$ 8,496	\$ 8,496	\$ —	\$ —

The Company classifies its investments in debt securities as available-for-sale. The Company reviews available-for-sale debt securities for impairments related to losses and other factors each quarter. The unrealized gains and losses on the available-for-sale debt securities were not material as of March 31, 2024 and December 31, 2023. The Company did not have any financial liabilities that are measured at fair value on a recurring basis as of March 31, 2024 and December 31, 2023.

The Company's non-financial assets and liabilities, which include goodwill and long-lived assets held and used, are not required to be measured at fair value on a recurring basis. However, if certain triggering events occur, or if an annual impairment test is required, the Company would evaluate the non-financial assets and liabilities for impairment. If an impairment was to occur, the asset or liability would be recorded at its estimated fair value.

**Note 10 – Allowance for Credit Losses**

In accordance with accounting standards updates ("ASU") No. 2016-13, the Company evaluates its allowance based on expected losses rather than incurred losses, which is known as the current expected credit loss ("CECL") model. The allowance is determined using the loss rate approach and is measured on a collective (pool) basis when similar risk characteristics exist. Where financial instruments do not share risk characteristics, they are evaluated on an individual basis. The allowance is based on relevant available information, from internal and external sources, relating to past events, current conditions, and reasonable and supportable forecasts.

The changes in the allowance for credit losses during the three months ended March 31, 2024 were as follows:

*(In thousands)*

<b>Balance at December 31, 2023</b>	\$	1,536
Provision for (recovery of)		(48)
Write-offs		(15)
Net foreign currency translation		(1)
<b>Balance at March 31, 2024</b>	<b>\$</b>	<b>1,472</b>

**Note 11 – Leases**

Operating lease cost details for the three months ended March 31, 2024 and 2023 are as follows:

*(In thousands)*

	Three Months Ended March 31,	
	2024	2023
Building rent	\$ 312	\$ 523
Automobile rentals	347	250
Total net operating lease costs	<b>\$ 659</b>	<b>\$ 773</b>

At March 31, 2024, the Company's weighted average remaining lease term for its operating leases is 5.2 years, and the weighted average discount rate for its operating leases is 5%.

During the three months ended March 31, 2024, there were \$0.7 million of operating cash payments for lease liabilities and \$0.5 million of right-of use assets obtained in exchange for new lease liabilities.

In October 2023, the Company signed a lease agreement to lease new office space in Brussels. The lease agreement consisted of a nine-year lease that is expected to commence in the second quarter of 2024. The Company will record a right of use asset and liability at the commencement date, which is expected to result in total lease term payments of \$1.3 million.

Maturities of the Company's operating leases as of March 31, 2024 are as follows:

*(In thousands)*

	As of March 31, 2024
2024	\$ 1,792
2025	1,687
2026	1,594
2027	1,411
2028	1,304
Later years	1,347
Less imputed interest	(1,221)
Accrued lease termination fees	714
Total lease liabilities	<b>\$ 8,628</b>



**Note 12 – Income Taxes**

The Company's estimated annual effective tax rate for 2024 before discrete items and excluding entities with a valuation allowance is expected to be approximately 15%. The Company's global effective tax rate is lower than the U.S. statutory tax rate of 21% primarily due to the release of valuation allowances for the current year earnings for companies with a valuation allowance, offset by nondeductible expenses. In addition, the Company received a favorable response in connection with its Mutual Agreement Procedure ("MAP") request related to a Belgium audit concluded in 2020. A tax benefit of \$1.1 million was recorded for the three months ended March 31, 2024. The ultimate tax expense will depend on the mix of earnings in various jurisdictions. Income taxes, net of refunds, of \$0.9 million and \$1.1 million were paid during the three months ended March 31, 2024 and 2023, respectively.

Management assesses the need for a valuation allowance on a regular basis, weighing all positive and negative evidence to determine whether a deferred tax asset will be fully or partially realized. In evaluating the realizability of deferred tax assets, significant pieces of negative evidence such as 3-year cumulative losses are considered. Management also reviews reversal patterns of temporary differences to determine if the Company would have sufficient taxable income due to the reversal of temporary differences to support the realization of deferred tax assets.

Certain operations have incurred net operating losses (NOLs), which are currently subject to a valuation allowance. These NOLs may become deductible to the extent these operations become profitable. For each of its operations, the Company evaluates whether it is more likely than not that the tax benefits related to NOLs will be realized. As part of this evaluation, the Company considers evidence such as tax planning strategies, historical operating results, forecasted taxable income, and recent financial performance. In the year that certain operations record a loss, the Company does not recognize a corresponding tax benefit, thus increasing its effective tax rate, or decreasing its effective tax rate when reporting income in a jurisdiction that has a valuation allowance. Upon determining that it is more likely than not that the NOLs will be realized, the Company will reduce the tax valuation allowances related to these NOLs, which will result in a reduction of its income tax expense and its effective tax rate in the period.

**Note 13 – Long-Term Compensation Plan and Stock Based Compensation**

Under the OneSpan Inc. 2019 Omnibus Incentive Plan, the Company awards restricted stock units subject to time-based vesting, restricted stock units which are subject to the achievement of future performance criteria and restricted stock units that are subject to the achievement of market conditions. The Company also awards a small amount of cash incentive awards under the 2019 Omnibus Incentive Plan, as shown in the table below.

The Company awarded 0.1 million restricted stock units during the three months ended March 31, 2024, subject to time-based vesting. The fair value of the unissued time-based restricted stock unit grants was \$0.9 million at the dates of grant and the grants are being amortized over the vesting periods of one year.

The following table summarizes stock-based compensation expense and other long-term incentive plan compensation expense for the three months ended March 31, 2024 and 2023:

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Stock-based compensation (1)	\$ 1,540	\$ 3,812
Other long-term incentive plan compensation (2)	81	111
Total compensation	<u>\$ 1,621</u>	<u>\$ 3,923</u>

(1) Stock-based compensation declined for the three months ended March 31, 2024 as compared to the three months ended March 31, 2023, and was primarily due to the departure of the former CEO and forfeitures reversed upon his termination and timing of annual grants.

(2) Other long-term incentive compensation consists of immaterial expense for cash incentive awards granted to employees located in jurisdictions where we do not issue stock-based compensation due to tax, regulatory or similar reasons.

**Note 14 – Earnings per Share**

Basic earnings per share is based on the weighted average number of shares outstanding and excludes the dilutive effect of common stock equivalents. Diluted earnings per share is based on the weighted average number of shares outstanding and includes the dilutive effect of common stock equivalents to the extent they are not anti-dilutive. Because the Company was in a net loss position for the three months ended March 31, 2023, diluted net loss per share for the period excludes the effects of common stock equivalents, which are anti-dilutive.

The details of the earnings per share calculations for the three months ended March 31, 2024 and 2023 are as follows:

<i>(In thousands, except per share data)</i>	Three Months Ended March 31,	
	2024	2023
Net income (loss)	\$ 13,468	\$ (8,356)
Weighted average common shares outstanding:		
Basic	38,060	40,057
Incremental shares with dilutive effect:		
Restricted stock units	403	—
Diluted	38,463	40,057
Net income (loss) per share:		
Basic	\$ 0.35	\$ (0.21)
Diluted	\$ 0.35	\$ (0.21)

**Note 15 – Legal Proceedings and Contingencies**

The Company is subject to certain legal proceedings and claims that have arisen in the ordinary course of business. The Company currently does not anticipate that these matters, if resolved against the Company, will have a material adverse impact on its financial results or financial condition.

The Company accrues loss contingencies when losses become probable and are reasonably estimable. As of March 31, 2024, the Company has recorded an accrual of \$1.2 million for loss contingencies associated with employment-related and supplier contract matters.

The Company does not accrue for contingent losses that, in the judgment of the Company, are considered to be reasonably possible, but not probable. As of March 31, 2024, the Company does not have any reasonably possible losses for which an estimate can be made. Although the Company intends to defend its legal matters vigorously, the ultimate outcome of these matters is uncertain. However, the Company does not expect the potential losses, if any, to have a material adverse impact on its operating results, cash flows, or financial condition.

**Note 16 – Restructuring and Other Related Charges**

In December 2021, the Company's Board approved a restructuring plan ("Plan") designed to advance the Company's operating model, streamline its business, improve efficiency, and enhance its capital resources. As part of the first phase of the Plan, the Company reduced headcount by eliminating positions in certain areas of its organization. The first phase of the Plan began and was substantially completed during the three months ended March 31, 2022.

In May 2022, the Board approved additional actions related to the Plan through the year ending December 31, 2025. This second phase of the Plan consisted primarily of headcount-related reductions and was designed to achieve the same objectives as the first phase of the Plan.

On August 3, 2023, the Board approved additional cost reduction and restructuring actions (the "2023 Actions") to seek to drive higher levels of Adjusted EBITDA while maintaining the Company's long-term growth potential. The Company has incurred and expects to continue to incur restructuring charges in connection with the 2023 Actions, and

anticipates that these charges will consist primarily of charges related to employee transition and severance payments, with a significantly smaller amount of charges relating to vendor contract termination and rationalization actions.

In connection with the Plan (including the 2023 Actions), the Company recorded \$1.5 million and \$0.7 million in “Restructuring and other related charges” in the condensed consolidated statement of operations for the three months ended March 31, 2024 and 2023, respectively.

The main categories of charges are in the following areas:

- Employee costs – include severance and related benefits costs incurred as a result of eliminating positions in certain areas of the Company. For the three months ended March 31, 2024 and 2023, severance-related costs were \$1.4 million and \$0.7 million, respectively. In total, there were approximately 290 employees, across multiple functions, whose positions were made redundant. The \$2.7 million current portion of the restructuring liability at March 31, 2024 is included in "Accrued wages and payroll taxes" in the consolidated balance sheet and is expected to be paid within the next 12 months. The \$0.5 million non-current portion is included in "Other long-term liabilities" in the condensed consolidated balance sheet and is expected to be paid within the next 24 months.
- Real estate rationalization costs – includes costs to align the real estate footprint with the Company’s needs. In 2023, the Company vacated its Chicago and Brussels office spaces, which resulted in the abandonment and termination of the underlying leases. The Company accrued contract termination fees of \$1.4 million and \$0.3 million for the Chicago office and Brussels office, respectively. The Company additionally terminated its Brussels warehouse lease, effective July 31, 2024, and accrued \$0.3 million in settlement costs. The \$0.3 million current portion of the restructuring liability at March 31, 2024 is included in "Other accrued expenses" in the condensed consolidated balance sheet and is expected to be paid within the next 12 months. The remaining \$0.7 million portion is included in "Current lease liabilities" in the condensed consolidated balance sheet and is expected to be paid within the next 12 months.

The table below sets forth the changes in the carrying amount of the restructuring charge liability for the three months ended March 31, 2024.

<i>(In thousands)</i>	<b>Employee Costs</b>	<b>Real Estate Rationalization</b>	<b>Total</b>
Balance as of December 31, 2023	\$ 3,130	\$ 1,885	\$ 5,015
Additions	1,423	—	1,423
Payments	(1,491)	(715)	(2,206)
Balance as of March 31, 2024	<u>\$ 3,062</u>	<u>\$ 1,170</u>	<u>\$ 4,232</u>

## Item 2 - Management's Discussion and Analysis of Financial Condition and Results of Operations

*Unless otherwise noted, references in this Quarterly Report on Form 10-Q to "OneSpan," "Company," "we," "our," and "us" refer to OneSpan Inc. and its subsidiaries.*

*This commentary should be read in conjunction with the condensed consolidated financial statements and related notes thereto of OneSpan for the periods ended March 31, 2024 and 2023 as well as our consolidated financial statements and related notes thereto and management's discussion and analysis of financial condition and results of operations in our Annual Report on Form 10-K for the year ended December 31, 2023 (the "Form 10-K").*

### Cautionary Note Regarding Forward-Looking Statements

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of applicable U.S. securities laws, including statements regarding the outcomes we expect from our updated strategic transformation plan and cost reduction and restructuring actions approved in August 2023 and in prior periods, including the ability of those actions to allow us to accelerate Adjusted EBITDA growth and drive value creation by growing revenue efficiently and profitably; estimates concerning the timing and amount of savings, Adjusted EBITDA improvements, and/or restructuring charges that may result from our cost reduction and restructuring actions; our plans for managing our Digital Agreements and Security Solutions segments; expectations about trends in our cost of goods sold, gross margin, and sales and marketing, research and development, and general and administrative expenses; the impact of foreign currency rate fluctuations; expectations regarding sources and uses of cash; and our general expectations regarding our operational or financial performance in the future. Forward-looking statements may be identified by words such as "seek", "believe", "plan", "estimate", "anticipate", "expect", "intend", "continue", "outlook", "may", "will", "should", "could", or "might", and other similar expressions. These forward-looking statements involve risks and uncertainties, as well as assumptions that, if they do not fully materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. Factors that could materially affect our business and financial results include, but are not limited to: our ability to execute our updated strategic transformation plan and cost reduction and restructuring actions in the expected timeframe and to achieve the outcomes we expect from them; unintended costs and consequences of our cost reduction and restructuring actions, including higher than anticipated restructuring charges, disruption to our operations, litigation or regulatory actions, reduced employee morale, attrition of valued employees, adverse effects on our reputation as an employer, loss of institutional know-how, slower customer service response times, and reduced ability to complete or undertake new product development projects and other business, product, technical, compliance or risk mitigation initiatives; our ability to attract new customers and retain and expand sales to existing customers; our ability to successfully develop and market new product offerings and product enhancements; changes in customer requirements; the potential effects of technological changes; the loss of one or more large customers; difficulties enhancing and maintaining our brand recognition; competition; lengthy sales cycles; challenges retaining key employees and successfully hiring and training qualified new employees; security breaches or cyber-attacks; real or perceived malfunctions or errors in our products; interruptions or delays in the performance of our products and solutions; reliance on third parties for certain products and data center services; our ability to effectively manage third party partnerships, acquisitions, divestitures, alliances, or joint ventures; economic recession, inflation, and political instability; claims that we have infringed the intellectual property rights of others; price competitive bidding; changing laws, government regulations or policies; pressures on price levels; component shortages; delays and disruption in global transportation and supply chains; impairment of goodwill or amortizable intangible assets causing a significant charge to earnings; actions of activist stockholders; and exposure to increased economic and operational uncertainties from operating a global business, as well as other factors described in the "Risk Factors" section of our most recent Annual Report on Form 10-K. Our filings with the Securities and Exchange Commission (the "SEC") and other important information can be found in the Investor Relations section of our website at [investors.onespan.com](http://investors.onespan.com). We do not have any intent, and disclaim any obligation, to update the forward-looking information to reflect events that occur, circumstances that exist or changes in our expectations after the date of this Form 10-Q, except as required by law.

Our website address is included in this Quarterly Report on Form 10-Q as an inactive textual reference only.

### Overview

OneSpan provides security, identity, electronic signature ("e-signature") and digital workflow solutions that protect and facilitate digital transactions and agreements. Through our two business units, Security Solutions and Digital

Agreements, we deliver products and services that automate and secure customer-facing and revenue-generating business processes for use cases ranging from simple transactions to workflows that are complex or require higher levels of security.

Our solutions help our customers ensure the integrity of the people and records associated with digital agreements, transactions, and interactions in industries including banking, financial services, healthcare, and professional services. We are trusted by global blue-chip enterprises, including more than 60% of the world's largest 100 banks, and we process millions of digital agreements and billions of transactions in more than 100 countries annually.

We offer our products primarily through a subscription licensing model and provide multiple deployment options, including cloud-based and on-premises solutions. Our solutions are sold worldwide through our direct sales force, as well as through distributors, resellers, systems integrators, and original equipment manufacturers.

## **Business Transformation**

We are currently in the midst of a business transformation. In December 2021, our board of directors ("Board" or "Board of Directors") approved a restructuring plan (the "restructuring plan") designed to advance our operating model, streamline our business, improve efficiency, and enhance our capital resources. The first phase of this restructuring plan began and was substantially completed during the three months ended March 31, 2022. In May 2022, our Board approved additional actions related to the restructuring plan and we announced a three-year strategic transformation plan that began on January 1, 2023 (the "2022 strategic plan"). In conjunction with the 2022 strategic plan and to enable a more efficient capital deployment model, effective with the quarter ended June 30, 2022, we began reporting under the following two lines of business, which are our reportable operating segments: Digital Agreements and Security Solutions.

- **Digital Agreements.** Digital Agreements consists of solutions that enable our clients to secure and automate business processes associated with their digital agreement and customer transaction lifecycles that require consent, non-repudiation and compliance. These solutions, which are largely cloud-based, include OneSpan Sign e-signature, OneSpan Notary, Identity Verification, and OneSpan Trust Vault. This segment also includes costs attributable to our transaction cloud platform.
- **Security Solutions.** Security Solutions consists of our broad portfolio of software products, software development kits (SDKs) and Digipass authenticator devices that are used to build applications designed to defend against attacks on digital transactions across online environments, devices, and applications. The software products and SDKs included in the Security Solutions segment are largely on-premises software products and include multi-factor authentication and transaction signing solutions, such as mobile application security and mobile software tokens.

When we began the 2022 strategic plan, we expected that we would manage Digital Agreements for accelerated growth and market share gains and Security Solutions for cash flow given its more modest growth profile.

During the quarter ended June 30, 2023, we determined that we were unlikely to achieve the revenue growth levels set forth in our 2022 strategic plan within the contemplated three-year timeframe. A number of factors contributed to the challenges achieving the originally planned growth levels, particularly in Digital Agreements, on the timeframes set forth in the 2022 strategic plan, including: macroeconomic uncertainties in the banking and financial services segments, which have resulted in longer sales cycles and greater price sensitivity on the part of customers; increasing maturity and competitiveness in the market for e-signature solutions; limited awareness of our brand among buyers of e-signature tools; and higher pricing aggressiveness from competitors. These and other factors made it more difficult than we originally anticipated to build our Digital Agreements sales pipeline, generate demand for our Digital Agreements solutions through marketing efforts, and improve our sales force productivity levels.

In response to these challenges in growing our Digital Agreements revenue, we modified our strategy to focus more heavily on improving Adjusted EBITDA margin across the business. To this end, in August 2023, our Board approved cost reduction actions (the "2023 Actions") to seek to drive higher levels of Adjusted EBITDA while maintaining our long-term growth potential. We intend to continue to pursue the overall strategy set forth in the 2022 strategic plan, including driving efficient growth in Digital Agreements and managing Security Solutions for modest growth and cash flow, while implementing adjustments to our operating model that are intended to achieve greater operational efficiency and strengthen our ability to create value for our shareholders.

Our updated strategy, the 2023 Actions and other cost reduction actions implemented under our restructuring plan originally adopted in December 2021 involve numerous risks and uncertainties. For additional details please see Item 1A, *Risk Factors*, below and Part 1, Item 1A, *Risk Factors* in our Form 10-K.

## **Restructuring Plan**

In December 2021, our Board approved the restructuring plan discussed above. The first phase of this restructuring plan began and was substantially completed during the three months ended March 31, 2022. In May 2022, our Board approved additional actions related to the restructuring plan through the year ending December 31, 2025.

On August 3, 2023, our Board of Directors approved the 2023 Actions. We have incurred and expect to continue to incur restructuring charges in connection with the 2023 Actions, most of which are related to employee transition and severance payments and employee benefits, with a significantly smaller amount of charges related to vendor contract termination and rationalization actions. We currently expect that we will incur restructuring charges of approximately \$2.5 million to \$4.5 million related to the 2023 Actions in future periods, substantially all of which relate to employee transition and severance payments.

Actions taken under the restructuring plan consist of the following:

- We have reduced headcount by eliminating approximately 290 redundant positions and incurred severance, related benefits, and retention pay costs.
- In June 2023, we vacated our Chicago leased office space and abandoned the underlying leases, and, in future periods, plan to further align our real estate footprint with the Company's operating needs. We recorded lease termination costs, non-cash impairment charges related to the vacated location's fixed assets, and a gain on the underlying right-of-use asset and liability write-off.
- In June 2023, we made the decision to discontinue investments in its Digipass CX product, which resulted in non-cash impairment charges for capitalized software and write-offs of inventories.
- In September 2023, we vacated our Brussels office space and terminated the lease. We recorded lease termination costs and a loss on the underlying right-of-use asset and liability write-off.
- We evaluated our vendor spend and updated or eliminated service providers in instances where there are cost-saving opportunities and where redundancies exist. Vendor rationalization costs include costs for contractually committed services the Company is no longer utilizing.

We plan to incrementally take actions under the restructuring plan until December 31, 2025, when the plan terminates.

We completed a majority of the workforce reductions planned as part of the 2023 Actions by the end of 2023, and we expect that most of the remaining workforce reductions will occur over the course of 2024. The vendor contract component of the 2023 Actions is planned for completion by the end of 2025.

## **Leadership Change**

On January 4, 2024, our Board of Directors appointed Victor Limongelli as Interim Chief Executive Officer, effective immediately. Mr. Limongelli is a seasoned software executive who most recently served as Chief Executive Officer at BQE Software, a private SaaS company providing billing, accounting, and similar functionality to professional services firms.

Mr. Limongelli replaced Matthew Moynahan, whose employment as the Company's President and Chief Executive Officer was terminated without cause on January 4, 2024 immediately prior to Mr. Limongelli's appointment. Under his previously disclosed Amended and Restated Employment Agreement, dated February 27, 2023 (the "Employment Agreement"), subject to Mr. Moynahan's timely execution and non-revocation of a separation and release agreement, which includes a release of claims against the Company and its affiliates, Mr. Moynahan is entitled to receive the payments and benefits associated with a termination without cause as set forth in the Employment Agreement.

## Components of Operating Results

### *Revenue*

We generate revenue from the sale of our subscriptions, maintenance and support, professional services, and Digipass hardware products. We believe comparison of revenues between periods is heavily influenced by the timing of orders and shipments reflecting the transactional nature of significant parts of our business.

- *Product and license revenue.* Product and license revenue includes Digipass hardware products and software licenses, which are provided on a perpetual or term basis subscription model.
- *Service and other revenue.* Service and other revenue includes solutions that are provided on a cloud-based subscription model, maintenance and support, and professional services.

### *Cost of Goods Sold*

Our total cost of goods sold consists of cost of product and license revenue and cost of service and other revenue. We expect our cost of goods sold to increase in absolute dollars as our business grows, although it may fluctuate as a percentage of total revenue from period to period.

- *Cost of product and license revenue.* Cost of product and license revenue primarily consists of direct product and license costs, including personnel costs, production costs, freight, and inventory write-off adjustments for discontinued products and services.
- *Cost of service and other revenue.* Cost of service and other revenue primarily consists of costs related to cloud subscription solutions, including personnel and equipment costs, depreciation, amortization, and personnel costs of employees providing professional services and maintenance and support.

### *Gross Profit*

Gross profit is revenue net of the cost of goods sold. Gross profit as a percentage of total revenue, or gross margin, has been and will continue to be affected by a variety of factors, including our average selling price, manufacturing costs, the mix of products sold, and the mix of revenue among products, subscriptions and services. We expect our gross margins to fluctuate over time depending on these factors.

### *Operating Expenses*

Our operating expenses are generally based on anticipated revenue levels and fixed over short periods of time. As a result, small variations in revenue may cause significant variations in the period-to-period comparisons of operating income or operating income as a percentage of revenue.

Generally, the most significant factor driving our operating expenses is headcount. Direct compensation and benefit plan expenses generally represent between 50% and 60% of our operating expenses. In addition, a number of other expense categories are directly related to headcount. We attempt to manage our headcount within the context of the economic environments in which we operate and the investments we believe we need to make for our infrastructure to support future growth and for our products to remain competitive.

Historically, operating expenses have been impacted by changes in foreign exchange rates. We estimate the change in currency rates during the three months ended March 31, 2024 compared to the comparable prior year period resulted in an increase in operating expenses of approximately \$0.1 million.

The comparison of operating expenses can also be impacted significantly by costs related to our stock-based and long-term incentive plans. Long-term incentive plan compensation expense includes both stock-based incentives and an immaterial amount of cash-based incentives. During the three months ended March 31, 2024 and 2023, operating expenses included \$1.6 million and \$3.9 million, respectively, of expenses related to stock-based and long-term incentive plans.

Our operating expenses consist of:

- *Sales and marketing.* Sales and marketing expenses consist primarily of personnel costs, commissions and bonuses, trade shows, marketing programs and other marketing activities, travel, outside consulting costs, and long-term incentive compensation. We expect sales and marketing expenses to decrease in absolute dollars as

we continue to implement the 2023 Actions described in "Business Transformation" above. However, our sales and marketing expenses may fluctuate as a percentage of total revenue.

- *Research and development.* Research and development expenses consist primarily of personnel costs and long-term incentive compensation. We expect research and development costs to decrease in absolute dollars as we continue to implement the 2023 Actions, and as we capitalize certain costs related to the expansion of our cloud product portfolio. However, our research and development expenses may fluctuate as a percentage of total revenue.
- *General and administrative.* General and administrative expenses consist primarily of personnel costs, legal, consulting and other professional fees, and long-term incentive compensation. We expect general and administrative expenses to decrease in absolute dollars as we continue to implement the 2023 Actions, although our general and administrative expenses may fluctuate as a percentage of total revenue.
- *Amortization of intangible assets.* Acquired intangible assets are amortized over their respective amortization periods and are periodically evaluated for impairment.
- *Restructuring and related charges.* Restructuring and other related charges consist of employee costs which include severance and related benefits incurred from headcount reductions as part of our restructuring plan and the 2023 Actions; real estate rationalization costs incurred to optimize our real estate footprint which include lease contract termination costs, asset impairment charges, and lease right-of-use asset and lease liability write-off gains or losses; product and services optimization costs incurred to advance our operating model which include impairments of capitalized software assets no longer in use; and vendor rationalization costs for contractually committed services the Company is no longer utilizing. We plan to incrementally incur additional restructuring costs through December 31, 2025, when the restructuring plan terminates and the 2023 Actions are completed.

### ***Segment Results***

Segment operating income (loss) consists of the revenue generated by a segment, less the direct costs of revenue, sales and marketing, research and development amortization and any impairment charges that are incurred directly by a segment. Unallocated corporate costs include general and administrative expense and other company-wide costs that are not attributable to a particular segment. Financial results by reportable operating segment are included below under Results of Operations.

### ***Interest Income, Net***

Interest income, net, consists of income earned on our cash equivalents and short-term investments. Our cash equivalents and short-term investments are invested in short-term instruments at current market rates.

### ***Other Income (Expense), Net***

Other income (expense), net, primarily includes exchange gains (losses) on transactions that are denominated in currencies other than our subsidiaries' functional currencies, subsidies received from foreign governments in support of our research and development in those countries and other miscellaneous non-operational expenses.

### ***Income Taxes***

Our effective tax rate reflects our global structure related to the ownership of our intellectual property ("IP"). The majority of our IP in our Security Solutions business is owned by two subsidiaries, one in the U.S. and one in Switzerland. The e-signature IP in our Digital Agreements business is owned by a subsidiary in Canada. These subsidiaries have entered into agreements with most of the other OneSpan entities under which those other entities provide services to the IP owners on either a percentage of revenue or on a cost plus basis or both. Under this structure, the earnings of our service provider subsidiaries are relatively constant. These service provider companies tend to be in jurisdictions with higher effective tax rates. Fluctuations in earnings flow to the IP owners.

As the majority of our revenues are generated outside of the U.S., our consolidated effective tax rate is strongly influenced by the effective tax rate of our foreign operations. Changes in the effective rate related to foreign operations reflect changes in the geographic mix of earnings and the tax rates in each of the countries in which it is earned. The statutory tax rate for the primary foreign tax jurisdictions ranges from 11% to 35%.



## Impact of Currency Fluctuations

During the three months ended March 31, 2024 and 2023, we generated approximately 84% and 80% of our revenues and incurred approximately 61% and 56% of our operating expenses, respectively, outside of the U.S. As a result, changes in currency exchange rates, especially the Euro exchange rate and the Canadian Dollar exchange rate, can have a significant impact on our revenue and operating expenses.

While the majority of our revenue is generated outside of the U.S., a significant amount of our revenue earned during the three months ended March 31, 2024 was denominated in U.S. Dollars. For the three months ended March 31, 2024, approximately 53% of our revenue was denominated in U.S. Dollars, 43% was denominated in Euros and 4% was denominated in other currencies. For the three months ended March 31, 2023, approximately 53% of our revenue was denominated in U.S. Dollars, 42% was denominated in Euros and 5% was denominated in other currencies.

In general, to minimize the net impact of currency fluctuations on operating income, we attempt to denominate an amount of billings in a currency such that it would provide a natural hedge against the operating expenses being incurred in that currency. We expect that changes in currency rates may impact our future results if we are unable to match amounts of revenue with our operating expenses in the same currency. If the amount of our revenue in Europe denominated in Euros continues as it is now or declines, we may not be able to balance fully the exposures of currency exchange rates on revenue and operating expenses.

The financial position and the results of operations of our foreign subsidiaries, with the exception of our subsidiaries in Switzerland, Singapore and Canada, are measured using the local currency as the functional currency. The functional currency for our subsidiaries in Switzerland, Singapore and Canada is the U.S. Dollar. Accordingly, assets and liabilities of our foreign subsidiaries are translated into U.S. Dollars using current exchange rates as of the balance sheet date. Revenues and expenses are translated at average exchange rates prevailing during the year. Translation adjustments arising from differences in exchange rates generated a comprehensive loss of \$1.7 million during the three months ended March 31, 2024. For the three months ended March 31, 2023, translation adjustments arising from differences in exchange rates generated a comprehensive gain of \$1.7 million.

Gains and losses resulting from foreign currency transactions are included in the condensed consolidated statements of operations in other (expense) income, net. Foreign exchange transaction gains (losses) aggregated \$0.1 million and \$(0.2) million for the three months ended March 31, 2024 and 2023, respectively.

## Results of Operations

The following table sets forth, for the periods indicated, selected segment and condensed consolidated operating results.

<i>(In thousands, except percentages)</i>	Three Months Ended March 31,	
	2024	2023
<b>Digital Agreements</b>		
Revenue	\$ 14,414	\$ 11,552
Gross profit	\$ 9,892	\$ 8,448
Gross margin	69 %	73 %
Operating loss	\$ (265)	\$ (6,033)
<b>Security Solutions</b>		
Revenue	\$ 50,429	\$ 46,055
Gross profit	\$ 37,503	\$ 30,838
Gross margin	74 %	67 %
Operating income	\$ 25,878	\$ 15,631
<b>Total Company:</b>		
Revenue	\$ 64,843	\$ 57,607
Gross profit	\$ 47,395	\$ 39,286
Gross margin	73 %	68 %
<b>Statements of Operations reconciliation:</b>		
Segment operating income	\$ 25,613	\$ 9,598
Corporate operating expenses not allocated at the segment level	11,503	17,728
Operating income (loss)	14,110	(8,130)
Interest income, net	101	503
Other income (expense), net	291	(40)
Income (loss) before income taxes	\$ 14,502	\$ (7,667)

## Revenue

Revenue by products and services allocated to the segments for the three months ended March 31, 2024, and 2023 is as follows:

<i>(In thousands)</i>	Three Months Ended March 31,			
	2024		2023	
	Digital Agreements	Security Solutions	Digital Agreements	Security Solutions
Subscription	\$ 13,812	\$ 26,182	\$ 10,348	\$ 19,608
Maintenance and support	505	10,066	996	10,165
Professional services and other (1)	97	1,605	208	1,416
Hardware products	—	12,576	—	14,866
Total Revenue	\$ 14,414	\$ 50,429	\$ 11,552	\$ 46,055

(1) Professional services and other includes perpetual software licenses revenue, which was approximately 1% of total revenue for both the three months ended March 31, 2024 and 2023.

Total revenue increased by \$7.2 million, or 13%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. Changes in foreign exchange rates as compared to the same period in 2023 favorably impacted revenue by approximately \$0.4 million.

Additional information on our revenue by segment follows.

- **Digital Agreements** revenue increased \$2.9 million, or 25%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. The increase in Digital Agreements revenue was primarily attributable to higher cloud subscription revenue from existing customer expansions, and to a lower extent, identity verification revenue which started being presented in Digital Agreements this quarter. Changes in foreign currency rates compared to the same period in 2023 favorably impacted Digital Agreements revenue by less than \$0.1 million for the three months ended March 31, 2024.
- **Security Solutions** revenue increased \$4.4 million, or approximately 9%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. The increase in Security Solutions revenue was primarily attributable to higher on-premises term subscription revenue from existing customer expansions, and customer conversions from perpetual to term license contracts, partially offset by lower volumes of hardware sold, and to a lower extent, identity verification revenue which is now presented in Digital Agreements starting this quarter. Changes in foreign exchange rates for the three months ended March 31, 2024 compared to the same period in 2023 favorably impacted Security Solutions revenue by \$0.3 million.

Our revenue is heavily influenced by the timing of orders and shipments, as well as the timing of customer renewals in any given period. As a result, we believe that the overall strength of our business is best evaluated over a longer term where the impact of transactions in any given period is not as significant as in a quarter-over-quarter comparison.

*Revenue by Geographic Regions:* We classify our sales by customer location in three geographic regions: 1) EMEA, which includes Europe, Middle East and Africa; 2) the Americas, which includes sales in North, Central, and South America; and 3) Asia Pacific (APAC), which includes Australia, New Zealand, and India. The breakdown of revenue in each of our major geographic areas was as follows:

<i>(In thousands, except percentages)</i>	Three Months Ended March 31,	
	2024	2023
Revenue		
EMEA	\$ 31,842	\$ 27,820
Americas	21,344	20,498
APAC	11,657	9,289
Total revenue	<u>\$ 64,843</u>	<u>\$ 57,607</u>
% of Total Revenue		
EMEA	49 %	48 %
Americas	33 %	36 %
APAC	18 %	16 %

For the three months ended March 31, 2024, revenue generated in EMEA was \$4.0 million, or 14%, higher than the same period in 2023, primarily due to an increase in on-premises term subscription revenue from existing customer expansions in authentication and mobile solutions, including the conversions from perpetual to term license contracts, partially offset by lower hardware revenue and security application solutions.

For the three months ended March 31, 2024, revenue generated in the Americas was \$0.8 million, or 4%, higher than the three months ended March 31, 2023. The increase was primarily driven by an increase in Digital Agreements revenue and authentication and mobile solutions, partially offset by lower hardware revenue.

For the three months ended March 31, 2024, revenue generated in APAC was \$2.4 million, or 25%, higher than the three months ended March 31, 2023. The increase was driven by customer expansion in authentication and mobile solutions, and higher customer purchase volumes of hardware products and a higher average selling price.

### Cost of Goods Sold and Gross Margin

The following table presents cost of goods sold for our products and services for the three months ended March 31, 2024 and 2023:

<i>(In thousands, except percentages)</i>	Three Months Ended March 31,	
	2024	2023
Cost of goods sold		
Product and license	\$ 9,706	\$ 11,288
Services and other	7,742	7,033
Total cost of goods sold	\$ 17,448	\$ 18,321
Gross profit	\$ 47,395	\$ 39,286
Gross margin		
Product and license	74 %	66 %
Services and other	71 %	71 %
Total gross margin	73 %	68 %

The cost of product and license revenue decreased by \$1.6 million, or 14%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. The decrease in cost of goods sold for the three months ended March 31, 2024 was driven primarily by a decrease in hardware revenue and lower third-party license costs.

The cost of services and other revenue increased by \$0.7 million, or 10%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. The increase in cost of services for the three months ended March 31, 2024 was largely due to higher cloud platform costs related to higher volume usage and an increase in depreciation expense associated with capitalized internally-developed software costs.

Gross profit increased \$8.1 million, or 21%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. Gross profit margin was 73% for the three months ended March 31, 2024, compared to 68% for the three months ended March 31, 2023. The change in profit margin was driven primarily by higher revenue and the changes in costs of revenues discussed above.

The majority of our inventory purchases are denominated in U.S. Dollars. Our sales are denominated in various currencies, including the Euro. The impact of changes in currency rates are estimated to have had an unfavorable impact on overall cost of goods sold of less than \$0.1 million for the three months ended March 31, 2024. Had currency rates during the three months ended March 31, 2024 been equal to rates in the comparable period of 2023, the gross profit margin would have been less than 1 percentage point higher, driven by the favorable currency rate impact to revenue.

Additional information on our gross profit by segment follows.

- **Digital Agreements** gross profit increased \$1.4 million, or 17%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023, driven by higher overall revenue, partially offset by higher cloud platform costs and higher depreciation of capitalized software costs. Digital Agreements gross margin for the three months ended March 31, 2024 was 69%, compared to 73% for the three months ended March 31, 2023. The decrease in gross margin is primarily the result of an increase in depreciation of capitalized software in the current quarter compared to prior year.
- **Security Solutions** gross profit increased \$6.7 million, or 22%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023, driven primarily by higher on-premises term subscription revenue, and lower third-party license costs. Security Solutions gross margin for the three

months ended March 31, 2024 was 74%, compared to 67% for the three months ended March 31, 2023. The increase in gross margin was primarily due to more favorable revenue mix between software and hardware, as well as lower third-party license costs.

## Operating Expenses

Operating expenses decreased by \$14.1 million, or 30%, during the three months ended March 31, 2024 compared to the three months ended March 31, 2023. For the three months ended March 31, 2024, changes in foreign exchange rates negatively impacted operating expenses by approximately \$0.1 million as compared to the same period in 2023.

The following table presents the breakout of operating expenses by category as of March 31, 2024 and 2023:

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Operating costs		
Sales and marketing	\$ 12,927	\$ 20,011
Research and development	8,259	9,463
General and administrative	10,007	16,653
Restructuring and other related charges	1,497	706
Amortization of intangible assets	595	583
Total operating costs	\$ 33,285	\$ 47,416

### *Sales and Marketing Expenses*

Sales and marketing expenses for the three months ended March 31, 2024 decreased by \$7.1 million, or 35%, compared to the three months ended March 31, 2023. The decrease was driven primarily by lower employee compensation costs which included decreases in commissions, salaries, and benefits as a result of headcount reductions, along with decreased travel and entertainment and consulting expenses.

Average full-time sales, marketing, support, and operating employee headcount for the three months ended March 31, 2024 was 183 compared to 355 for the three months ended March 31, 2023. Average headcount was 48% lower for the three months ended March 31, 2024 compared to the same period in 2023.

### *Research and Development Expenses*

Research and development expenses for the three months ended March 31, 2024 decreased by \$1.2 million, or 13%, compared to the three months ended March 31, 2023, driven primarily by lower compensation costs as a result of lower headcount and lower consulting expenses related to our strategic transformation plan, partially offset by increased bonus expenses for the three months ended March 31, 2024, primarily due to 2022 true-up bonus adjustments recorded during Q1 2023 that lowered bonus expense for that period.

Average full-time research and development employee headcount for the three months ended March 31, 2024 was 250 compared to 316 for the three months ended March 31, 2023. Average headcount was 21% lower for the three months ended March 31, 2024 compared to the same period in 2023.

### *General and Administrative Expenses*

General and administrative expenses for the three months ended March 31, 2024 decreased by \$6.6 million, or 40%, compared to the three months ended March 31, 2023. The decrease in expense for the three months ended March 31, 2024 as compared to the prior year period was largely driven by lower employee compensation costs which included a decrease in salaries, payroll taxes, and related benefits as a result of lower headcount. Also, stock-based compensation expense was lower due to lower headcount, the termination of our former CEO, and timing of granting the 2024 annual equity awards to employees (expected in the second quarter of 2024). Finally, consulting fees related to our strategic transformation plan incurred during the period were lower compared to the three months ended March 31, 2023.

Average full-time general and administrative employee headcount for the three months ended March 31, 2024 was 111 compared to 147 for the three months ended March 31, 2023. Average headcount was 24% lower for the three months ended March 31, 2024 compared to the same period in 2023.

#### *Restructuring and Other Related Charges*

Restructuring and other related charges for the three months ended March 31, 2024 increased by \$0.8 million, or 112%, compared to the three months ended March 31, 2023, driven by additional headcount reductions executed during the three months ended March 31, 2024.

#### *Amortization of Intangible Assets*

Amortization of intangible assets expense for the three months ended March 31, 2024 increased by less than \$0.1 million, or 2%, compared to the three months ended March 31, 2023.

#### *Segment Operating Income (Loss)*

Information on our operating income (loss) by segment follows.

- **Digital Agreements** operating loss for the three months ended March 31, 2024 was \$0.3 million compared to an operating loss of \$6.0 million for the three months ended March 31, 2023. The improvement in operating loss for the three months ended March 31, 2024 was driven by lower sales and marketing expense which was due to lower travel and entertainment costs, employee compensation costs, and headcount on our sales team, along with higher cloud subscription revenue.
- **Security Solutions** operating income for the three months ended March 31, 2024 was \$25.9 million, which was a year-over-year increase of \$10.2 million, or 66%, from the three months ended March 31, 2023. The increase was largely due to higher subscription revenue and lower sales and marketing expenses and research and development expenses, offset by increased restructuring expenses.

#### *Interest income, net*

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Interest income, net	\$ 101	\$ 503

Interest income, net was \$0.1 million for the three months ended March 31, 2024 compared to interest income, net of \$0.5 million for the three months ended March 31, 2023. The decrease in interest income is due to lower excess cash invested in the period compared to last year.

#### *Other Income (Expense), net*

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Other income (expense), net	\$ 291	\$ (40)

Other income (expense), net primarily includes subsidies received from foreign governments in support of our research and development in those countries, exchange gains (losses) on transactions that are denominated in currencies other than our subsidiaries' functional currencies, and other miscellaneous non-operational, non-recurring expenses.

Other income, net for the three months ended March 31, 2024 was \$0.3 million, and consisted mostly of subsidies received from foreign governments and exchange gains. Other expense, net for the three months ended March 31, 2023 was less than \$0.1 million and consisted mostly of exchange losses.

### ***Provision (benefit) for Income Taxes***

<i>(In thousands)</i>	<b>Three Months Ended March 31,</b>	
	<b>2024</b>	<b>2023</b>
Provision for income taxes	\$ 1,034	\$ 689

We recorded income tax expense of \$1.0 million and \$0.7 million for the three months ended March 31, 2024 and 2023, respectively. Higher income tax expense for the three months ended March 31, 2024 was primarily attributable to an increase in income before taxes, offset by a \$1.1 million benefit recorded related to a MAP request (see Note 12, *Income Taxes*).

### **Liquidity and Capital Resources**

At March 31, 2024, we had cash and cash equivalent balances of \$63.9 million. Our cash and cash equivalents balance includes U.S. treasury bills and money market funds with maturities at acquisition of less than three months.

At December 31, 2023, we had cash and cash equivalent balances of \$42.5 million.

The Company is party to lease agreements that require letters of credit to secure the obligations which totaled \$0.9 million at both March 31, 2024 and December 31, 2023. Additionally, the Company maintained a cash guarantee with a payroll vendor in the amount of \$0.1 million at both March 31, 2024 and December 31, 2023. The restricted cash related to the letters of credit and the payroll vendor cash guarantee is recorded in "Restricted cash" on the condensed consolidated balance sheets.

As of March 31, 2024, we held \$50.5 million of cash and cash equivalents in subsidiaries outside of the United States. Of that amount, \$50.0 million is not subject to repatriation restrictions, but may be subject to taxes upon repatriation.

We believe that our financial resources are adequate to meet our operating needs over the next twelve months.

Our cash flows are as follows:

<i>(In thousands)</i>	<b>Three Months Ended March 31,</b>	
	<b>2024</b>	<b>2023</b>
Cash provided by (used in):		
Operating activities	\$ 26,960	\$ 13,237
Investing activities	(3,080)	(2,546)
Financing activities	(1,795)	(1,098)
Effect of foreign exchange rate changes on cash and cash equivalents	(734)	569

### ***Operating Activities***

Cash used in operating activities primarily consists of net income (loss), as adjusted for non-cash items, and changes in operating assets and liabilities. Non-cash adjustments consist primarily of allowance for doubtful accounts, amortization of intangible assets, deferred taxes, depreciation of property and equipment, and stock-based compensation. We expect cash inflows from operating activities to be affected by increases or decreases in sales and timing of collections. Our primary uses of cash from operating activities have been for personnel and vendor costs. We expect cash outflows from operating activities to be affected by changes in personnel costs and the payment of expenditures.

For the three months ended March 31, 2024, \$27.0 million of cash was provided by operating activities. This was driven by a net income for the period and a decrease in our accounts receivable balance, partially offset by decreases in deferred revenues and accrued expenses. For the three months ended March 31, 2023, \$13.2 million of cash was provided by operating activities.

Our working capital at March 31, 2024 was \$42.0 million compared to \$31.5 million at December 31, 2023. The increase was driven by lower deferred revenue and accounts payable balances and increased cash and cash equivalents, partially offset by lower accounts receivable.

### ***Investing Activities***

The changes in cash flows from investing activities primarily relate to timing of purchases, maturities and sales of investments, purchases of property and equipment, capitalized software activities, and activity in connection with acquisitions. We expect to continue to purchase property and equipment to support the growth of our business as well as to continue to invest in our infrastructure and activity in connection with acquisitions.

For the three months ended March 31, 2024, net cash used in investing activities was \$3.1 million, compared to net cash used in investing activities of \$2.5 million for the three months ended March 31, 2023. Cash used in investing activities primarily consisted of additions to property and equipment, net. For the three months ended March 31, 2023, net cash provided by investing activities consisted of additions to property, plant and equipment, net, and the purchase of ProvenDB.

### ***Financing Activities***

The changes in cash flows from financing activities primarily relate to the purchases of common stock under our share repurchase program and tax payments for restricted stock issuances.

Cash of \$1.8 million used in financing activities during the three months ended March 31, 2024 was attributable to tax payments for stock issuances and cash paid for the holdback component of the ProvenDB acquisition. Cash of \$1.1 million used in financing activities during the three months ended March 31, 2023 was attributable to tax payments for stock issuances.

### **Key Business Metrics and Non-GAAP Financial Measures**

In our quarterly earnings press releases and conference calls, we discuss the below key metrics and financial measures that are not calculated according to generally accepted accounting principles (“GAAP”). These metrics and non-GAAP financial measures help us monitor and evaluate the effectiveness of our operations and evaluate period-to-period comparisons. Management believes that these metrics and non-GAAP financial measures help illustrate underlying trends in our business. We use these metrics and non-GAAP financial measures to establish budgets and operational goals (communicated internally and externally), manage our business and evaluate our performance. We also believe that both management and investors benefit from referring to these metrics and non-GAAP financial measures as supplemental information in assessing our performance and when planning, forecasting, and analyzing future periods. We believe these metrics and non-GAAP financial measures are useful to investors both because they allow for greater transparency with respect to financial measures used by management in their financial and operational decision-making and also because they are used by investors and the analyst community to help evaluate the health of our business.

#### ***Annual Recurring Revenue***

We use annual recurring revenue, or ARR, as an approximate measure to monitor the growth of our recurring business. ARR represents the annualized value of the active portion of SaaS, term-based license, and maintenance and support contracts at the end of the reporting period. ARR is calculated as the approximate annualized value of our customer recurring contracts as of the measurement date. These include subscription, term-based license, and maintenance and support contracts and exclude one-time fees. For term-based license arrangements, the amount included in ARR is consistent with the amount that we invoice the customer annually for the term-based license transaction. A customer with a one-year term-based license contract will be invoiced for the total value of the contract at the beginning of the contractual term, while a customer with a multi-year term-based license contract will be invoiced for each annual period at the beginning of each year of the contract. For contracts that include annual values that increase over time because there are additional deliverables in subsequent periods, we include in ARR only the annualized value of components of the contract that are considered active as of the date of the ARR calculation. We do not include the future committed increases in the contract value as of the date of the ARR calculation.

We consider a contract to be active from when the product or service contractual term commences (the “start date”) until the right to use the product or service ends (the “expiration date”). Even if the contract with the customer is



executed before the start date, the contract will not count toward ARR until the customer right to receive the benefit of the products or services has commenced.

To the extent that we are negotiating a renewal with a customer within 90 days after the expiration of a recurring contract, we continue to include that revenue in ARR if we are actively in discussions with the customer for a new recurring contract or renewal and the customer has not notified us of an intention not to renew. We exclude from the calculation of ARR renewal contracts that are more than 90 days after their expiration date, even if we are continuing to negotiate a renewal at that time.

ARR is not calculated based on recognized or unearned revenue and there is no direct relationship between revenue recognized in accordance with ASC 606 and the Company's ARR business metric. We believe ARR is a valuable operating measure to assess the health of our SaaS, term-based license, and maintenance and support contracts because it illustrates our customer recurring contracts as of the measurement date. ARR is not a forecast of future revenue, which can be impacted by contract start and end dates and renewal rates, and does not include revenue from perpetual licenses, purchases of Digipass authenticators, training, professional services or other sources of revenue that are not deemed to be recurring in nature.

ARR does not have any standardized meaning and is therefore unlikely to be comparable to similarly titled measures presented by other companies. ARR should be viewed independently of revenue and deferred revenue as ARR is an operating metric and is not intended to be combined with or replace these items. Investors should consider our ARR operating measure only in conjunction with our GAAP financial results.

At March 31, 2024, we reported ARR of \$154.6 million, which was 9% higher than ARR of \$141.3 million at March 31, 2023. Changes in foreign exchange rates during the three months ended March 31, 2024 as compared to the prior year positively impacted ARR by approximately \$0.4 million. ARR growth was primarily driven by an increase in subscription contracts. Like prior quarters, ARR was impacted by increased deal scrutiny and longer sales cycles, timing related to contract renewals, and our decision to discontinue certain product portfolio offerings.

#### ***Net Retention Rate***

Net Retention Rate, or NRR, is defined as the approximate year-over-year percentage growth in ARR from the same set of customers at the end of the prior year period. It measures our ability to increase revenue across our existing customer base through expanded use of our platform, offset by customers whose subscription contracts with us are not renewed or renew at a lower amount. The Company's ability to drive growth and generate incremental revenue depends, in part, on our ability to maintain and grow our relationships with customers. NRR is an important way in which we track our performance in this area.

We reported NRR of 107% and 108% at March 31, 2024 and 2023, respectively. Year-over-year, NRR was primarily impacted by the same factors that affected ARR, as discussed above.

#### ***Adjusted EBITDA***

We define Adjusted EBITDA as net income (loss) before interest, taxes, depreciation, amortization, long-term incentive compensation, restructuring and other related charges, and certain non-recurring items, including acquisition related costs, rebranding costs, and non-routine shareholder matters. Adjusted EBITDA is a non-GAAP financial metric. We use Adjusted EBITDA as a simplified measure of performance for use in communicating our performance to investors and analysts and for comparisons to other companies within our industry. As a performance measure, we believe that Adjusted EBITDA presents a view of our operating results that is most closely related to serving our customers. By excluding interest, taxes, depreciation, amortization, long-term incentive compensation, restructuring costs, and certain other non-recurring items, we are able to evaluate performance without considering decisions that, in most cases, are not directly related to meeting our customers' requirements and were either made in prior periods (e.g., depreciation, amortization, long-term incentive compensation, non-routine shareholder matters), deal with the structure or financing of the business (e.g., interest, one-time strategic action costs, restructuring costs, impairment charges) or reflect the

application of regulations that are outside of the control of our management team (e.g., taxes). In addition, removing the impact of these items helps us compare our core business performance with that of our competitors.

The following table reconciles net income (loss) as reported on our condensed consolidated statements of operations to Adjusted EBITDA:

<i>(In thousands)</i>	Three Months Ended March 31,	
	2024	2023
Net income (loss)	\$ 13,468	\$ (8,356)
Interest income, net	(101)	(503)
Provision for income taxes	1,034	689
Depreciation and amortization of intangible assets (1)	2,082	1,319
Long-term incentive compensation (2)	1,621	3,923
Restructuring and other related charges (3)	1,516	706
Other non-recurring items (4)	171	585
Adjusted EBITDA	\$ 19,791	\$ (1,637)

(1) Includes cost of sales depreciation and amortization expense directly related to delivering cloud subscription revenue of \$0.8 million and \$0.1 million for the three months ended March 31, 2024 and 2023, respectively. Costs are recorded in "Services and other cost of goods sold" on the condensed consolidated statements of operations.

(2) Long-term incentive compensation includes immaterial expense for cash incentive grants awarded to employees located in jurisdictions where we do not issue stock-based compensation due to tax, regulatory or similar reasons. The expense associated with these cash incentive grants was \$0.1 million and \$0.1 million for the three months ended March 31, 2024 and 2023, respectively.

(3) Includes immaterial restructuring and other related charges of less than \$0.1 million and \$0 for the three months ended March 31, 2024 and 2023, respectively, that are recorded in "Services and other cost of goods sold" on the condensed consolidated statements of operations.

(4) For the three months ended March 31, 2024, other non-recurring items consist of \$0.2 million of fees related to non-recurring projects. For the three months ended March 31, 2023, non-recurring items include \$0.6 million of fees related to non-recurring projects and our acquisition of ProvenDB.

Adjusted EBITDA for the three months ended March 31, 2024 was \$19.8 million compared to \$(1.6) million for the three months ended March 31, 2023. The increase for the three months ended March 31, 2024 was driven largely by higher revenue and gross profit, as well as lower operating expenses as a result of the restructuring activities. Year-over-year changes in foreign exchange rates favorably impacted Adjusted EBITDA by approximately \$0.3 million for the three months ended March 31, 2024.

### Critical Accounting Policies

Our accounting policies are fully described in Note 1, *Summary of Significant Accounting Policies*, to our Consolidated Financial Statements in our Form 10-K for the year ended December 31, 2023 and Note 2, *Summary of Significant Accounting Policies*, of our interim Condensed Consolidated Financial Statements in this Quarterly Report on Form 10-Q for the three months ended March 31, 2024. We believe our most critical accounting policies include revenue recognition, credit losses, and accounting for income taxes.

### Item 3 - Quantitative and Qualitative Disclosures about Market Risk

There have been no material changes in our market risk during the three months ended March 31, 2024. For additional information, refer to Part II, Item 7A, *Quantitative and Qualitative Disclosures about Market Risk*, included in our Form 10-K.

## Item 4 - Controls and Procedures

### Management's Evaluation of Disclosure Controls and Procedures

Our management, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures (as such term is defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of March 31, 2024. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that, as of March 31, 2024, our disclosure controls and procedures were effective in recording, processing, summarizing and reporting, on a timely basis, information required to be disclosed by us in the reports we file or submit under the Exchange Act, and such information is accumulated and communicated to management as appropriate to allow timely decisions regarding required disclosure.

### Changes in Internal Controls

There have been no changes in the Company's internal control over financial reporting that materially affected, or are reasonably likely to materially affect, our internal control over financial reporting during the three months ended March 31, 2024.

## PART II. OTHER INFORMATION

### Item 1 - Legal Proceedings

We are subject to certain legal proceedings and claims incidental to the operation of our business. We are also subject to certain other legal proceedings and claims that have arisen in the ordinary course of business that have not been fully adjudicated. We currently do not anticipate that these matters, if resolved against us, will have a material adverse impact on our financial results.

For further information regarding our legal proceedings and claims, see Note 15, *Legal Proceedings and Contingencies*, included in Part I, Item 1, *Condensed Consolidated Financial Statements*, of this Quarterly Report on Form 10-Q.

### Item 1A – Risk Factors

There were no material changes to the risk factors disclosed in Part I, Item 1A of our Annual Report on Form 10-K for the year ended December 31, 2023, filed with the SEC on March 6, 2024.

### Item 2 – Unregistered Sales of Equity Securities, Use of Proceeds, and Issuer Purchases of Equity Securities

The following table provides information about purchases by the Company of its shares of common stock during the first quarter of 2024:

Period	Total Number of Shares Purchased (1)	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (1)	Maximum Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs (1)
January 1, 2024 through January 31, 2024	—	\$ —	—	\$ 15,762,798
February 1, 2024 through February 29, 2024	—	\$ —	—	\$ 15,762,798
March 1, 2024 through March 31, 2024	—	\$ —	—	\$ 15,762,798

- (1) On May 12, 2022, the Board of Directors terminated the stock repurchase program adopted on June 10, 2020 and adopted a new stock repurchase program under which the Company is authorized to repurchase up to \$50.0 million of our issued and outstanding shares of common stock. Share purchases under the program will take place in open market transactions, privately negotiated transactions or tender offers, and may be made from time to time depending on market conditions, share price, trading volume, and other factors. The timing of the repurchases and the amount of stock repurchased in each transaction is subject to our sole discretion and will depend upon market and business conditions, applicable legal and credit requirements, and other corporate considerations. The authorization is effective until May 11, 2024 unless the total amount has been used or authorization has been cancelled.

**Item 6 - Exhibits**

[Exhibit 31.1 – Rule 13a-14\(a\)/15d-14\(a\) Certification of Principal Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, dated May 9, 2024.](#)

[Exhibit 31.2 – Rule 13a-14\(a\)/15d-14\(a\) Certification of Principal Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002, dated May 9, 2024.](#)

[Exhibit 32.1 – Section 1350 Certification of Principal Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, dated May 9, 2024.](#)

[Exhibit 32.2 – Section 1350 Certification of Principal Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, dated May 9, 2024.](#)

[Exhibit 10.1 – 2024 Management Incentive Plan](#)

Exhibit 101.INS – Inline XBRL Instance Document – the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document

Exhibit 101.SCH – Inline XBRL Taxonomy Extension Schema Document

Exhibit 101.CAL – Inline XBRL Taxonomy Extension Calculation Linkbase Document

Exhibit 101.LAB – Inline XBRL Taxonomy Extension Label Linkbase Document

Exhibit 101.PRE – Inline XBRL Taxonomy Extension Presentation Linkbase Document

Exhibit 101.DEF – Inline XBRL Taxonomy Extension Definition Linkbase Document

Exhibit 104 – The cover page interactive data file does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized, on May 2, 2024.

OneSpan Inc.

/s/ Victor Limongelli

Victor Limongelli

Interim Chief Executive Officer

(Principal Executive Officer)

/s/ Jorge Martell

Jorge Martell

Chief Financial Officer

(Principal Financial and Accounting Officer)

**OneSpan Inc.**  
**2024 Management Incentive Plan (MIP)**

**1. PURPOSE**

The purpose of the OneSpan Inc. (together with its subsidiaries, the “**Company**” or “**OneSpan**”) 2024 Management Incentive Plan (“**2024 MIP**”) is to share the success of the Company with our leaders and other key personnel.

The 2024 MIP consists of two components (the “**2024 MIP Components**”):

- the “**H1 Component**”, which is based on Company Performance Factors (as defined in Sections 3 and 4 below) for the period beginning on January 1, 2024 and ending on June 30, 2024 (inclusive) (such period, “**H1 2024**”).
- the “**Full Year Component**”, which is based on Company Performance Factors for all of 2024 (covering the period beginning on January 1, 2024 and ending on December 31, 2024 (inclusive)) (such period, the “**FY 2024**”, and together with H1 2024, the “**2024 MIP Periods**”).

**2. PARTICIPATION**

To participate in the 2024 MIP, you must be a full-time employee of OneSpan unless otherwise approved in writing by (i) the Company’s Vice President of Human Resources and (ii) the Chief Executive Officer. Employees participating in the 2024 MIP will be notified by the Company’s Human Resources team in writing.

You must be hired before (x) April 1, 2024 to be eligible to participate in the H1 Component and (y) October 1, 2024 to be eligible to participate in the Full Year Component. Unless otherwise set forth in your offer letter or employment agreement, if any, any Bonus (as defined below) that you earn under the 2024 MIP Components will be prorated based on your date of hire, as illustrated by the following examples:

- If your date of hire is March 15, 2024, you are eligible to participate in both the H1 Component and the Full Year Component, but any Bonus that you earn under either of the 2024 MIP Components will be prorated based on your hire date.
- If your date of hire is May 15, 2024 you are only eligible to participate in the Full Year Component, and any Bonus that you earn under the Full Year Component will be prorated based on your hire date.

**3. OVERVIEW**

Participants in the 2024 MIP are eligible to receive up to two separate cash bonuses (each, a “**Bonus**”) based upon the Company’s achievement against targets for designated performance metrics (“**Company Performance Factors**”).

- For the H1 Component, the Company Performance Factors will pertain to Company performance for H1 2024.
- For the Full Year Component, the Company Performance Factors will pertain to Company performance for FY 2024.

In addition to the Company Performance Factors, your potential Bonus for each 2024 MIP Component depends on your eligible target bonus amount, which may be expressed either as a fixed dollar amount or as a percentage of your base salary. If you do not know your eligible target bonus amount, please contact your manager or Human Resources. Please note that eligible target bonus amounts are generally expressed on

an annual basis (as a full-year amount), such that your eligible target bonus amount for each 2024 MIP Component (each such target amount, a “MIP Target”) would be *one-half* of your full year target bonus amount. For example<sup>1</sup>:

- If your target bonus amount is equal to 10% of your annual earned salary, your MIP Target for each of the 2024 MIP Components would be 5% of your annual earned salary.
- If your target bonus amount is a fixed amount of \$15,000, your MIP Target for each of the 2024 MIP Components would be \$7,500.

#### 4. COMPANY PERFORMANCE FACTORS

Your potential Bonus amount is calculated based on the Company's achievement against specified targets for the Company Performance Factors. Company Performance Factors and associated targets are determined by the Management Development and Compensation Committee (the “**Compensation Committee**”) of the Company's Board of Directors (the “**Board**”).

For the 2024 MIP, the two Company Performance Factors are Revenue and Adjusted EBITDA for all participants, except those individuals who are specifically notified in writing by the Vice President, Global Human Resources or the Chief Executive Officer that different Company Performance Factors will apply to their 2024 MIP participation. “Revenue” refers to the Company's publicly reported revenue, and Adjusted EBITDA is defined as defined as the Company's EBITDA (earnings before interest, taxes, depreciation and amortization) excluding stock-based compensation costs, severance costs, and capitalized software costs. Please note that the definition of Adjusted EBITDA used for purposes of the 2024 MIP is different than the definition of Adjusted EBITDA used in our publicly reported earnings releases and SEC filings. The Revenue factor is weighted 50% and the Adjusted EBITDA factor is weighted 50%.

2024 MIP Targets and corresponding payout levels for Revenue and Adjusted EBITDA will be communicated to you separately. Different levels of achievement against the Revenue and Adjusted EBITDA targets for the H1 2024 and FY 2024 periods will correspond to different Bonus payout levels for each period. For the H1 Component, achievement levels correspond to Bonus payout levels as set forth below. Similar information for the Full Year Component will be communicated to you later in 2024.

- **Revenue:** The Company must achieve at least 100% of the Revenue target for the Revenue factor to contribute to the Bonus payout calculation. A 100% achievement level would correspond to the target payout level of 100%, and a 104.3% or greater achievement level would correspond to the maximum payout level of 125%.
- **Adjusted EBITDA:** The Company must achieve at least 100% of the Adjusted EBITDA target for the Adjusted EBITDA factor to contribute to the Bonus payout calculation. A 100% achievement level would correspond to the target payout level of 100% and a 112.2% or greater achievement level would correspond to the maximum payout level of 125%.

For achievement levels that fall between the target and maximum Revenue and Adjusted EBITDA achievement levels, the corresponding payout levels will be calculated using linear interpolation.

#### 5. EXAMPLE BONUS CALCULATIONS

Assume for purposes of these examples that you are employed throughout 2024 and that your eligible target bonus amount (expressed on an annual basis) is \$15,000 (which corresponds to a MIP Target of \$7,500 for each 2024 MIP Component).

##### Example 1

---

<sup>1</sup> Example assumes that you are eligible for full, non-prorated participation in both 2024 MIP Components under Section 2 above.

If the Company achieves 115% of the Revenue factor and 100% of the Adjusted EBITDA factor for the H1 Component, your Bonus for the H1 Component would be paid out at 112.5% of your H1 2024 MIP Target:

	Achievement Level Against Target	Payout Level	Weight	Weighted Factor (Payout Level*Weight)
<b>Company Performance Factors</b>				
Revenue	115%	125%	50%	62.5%
Adjusted EBITDA	100%	100%	50%	50%
<b>Combined Performance Factor</b> (sum of the two weighted factors)				<b>112.5%</b>

The Combined Performance Factor is then applied to your H1 2024 MIP Target for a Bonus payout of \$8,437.50 (112.5% of \$7,500).

### Example 2

If the Company achieves 103% of the Revenue factor and 110% of the Adjusted EBITDA factor for the H1 Component, your Bonus for the H1 Component would be paid out at 119% of your H1 2024 MIP Target:

	Achievement Level Against Target	Payout Level	Weight	Weighted Factor (Payout Level*Weight)
<b>Company Performance Factors</b>				
Revenue	103%	117%	50%	59%
Adjusted EBITDA	110%	121%	50%	60%
<b>Combined Performance Factor</b> (sum of the two weighted factors)				<b>119%</b>

The Combined Performance Factor is then applied to your H1 2024 MIP Target for a Bonus payout of \$8,917 (119% of \$7,500).

## 6. DETERMINATION OF ACHIEVEMENT; PAYMENT OF EARNED BONUSES

The Company expects that the assessment of achievement against Company Performance Factors for the 2024 MIP Periods and the payment of any Bonuses earned for the applicable 2024 MIP Periods will occur on the following timeframes:

- H1 Component: assessment of achievement against Company Performance Factors to be completed during the month of August 2024; any Bonus earned to be paid out via payroll before the end of that month.
- Full Year Component: assessment of achievement to be completed during the first quarter of 2025; any Bonus earned to be paid out via payroll by the end of that quarter.

The Company may adjust these timeframes at its discretion.

Achievement against the Company Performance Factors for each of the 2024 MIP Periods is based on the Company's financial performance for the H1 Component and Full Year Component, as applicable, and is determined by the Compensation Committee. The Compensation Committee has complete discretion to determine the MIP Targets and the extent to which they have been achieved, including discretion to adjust



the MIP Targets and/or the achievement of the MIP Targets to address the impact of the following: mergers, acquisitions or divestitures; reorganizations; restructuring charges or transactions; extraordinary nonrecurring items; and other unexpected activities, developments, trends or events. The financial metrics used for purposes of the MIP Targets may be defined and/or calculated differently from similar metrics that the Company reports in its quarterly earnings releases and reports filed with the U.S. Securities and Exchange Commission.

## 7. GENERAL TERMS

If your base salary or eligible target bonus amount changes during either 2024 MIP Period, any Bonus amount you earn will be prorated based on the timing of such change. For purposes of this proration, changes that occur on or before the 15<sup>th</sup> of a given month will be considered to have been in effect for the full month, and changes that occur after the 15<sup>th</sup> of a month will be considered to take effect on the first of the immediately following month. For example, if your eligible target bonus amount increases from 15% to 20% on September 10, your FY 2024 Bonus amount would be calculated based on eight months of a 15% eligible target bonus amount and four months of a 20% eligible target bonus amount, whereas if the increase happens on September 20, your FY 2024 Bonus amount would be calculated based on nine months of a 15% eligible target bonus amount and three months of a 20% eligible target bonus amount.

If you take a leave of absence during 2024 that is longer than 45 days in either 2024 MIP Period (which days need not be consecutive), any Bonus you earn under for the affected 2024 MIP Period will be prorated based on the number of total days in excess of 45 days in your leave of absence during that MIP Period.

If you switch from a Sales Commission Plan to the 2024 MIP, or vice versa, any Bonus you earn for the applicable 2024 MIP Period will be prorated based on the timing of the change. Changes of this type will generally be effective on the first day of a specified month.

Unless otherwise prohibited by applicable law, any Bonus amount is not earned until it is determined based on the Company's financial performance for the applicable 2024 MIP Period as approved by the Board or Compensation Committee. To receive any Bonus for a 2024 MIP Period, and unless prohibited by applicable law, you must be actively working for the Company at the time payment is made. The 2024 MIP is valid for 2024 only and will not continue to apply for future years.

Participants do not have any contractual or otherwise acquired right to MIP participation in any future years. Your participation in the 2024 MIP does not in any way imply, suggest or require that you will participate in any MIP or similar program for future years. There are no promises or guarantees of payments under the 2024 MIP, and the Company reserves the right to unilaterally alter or discontinue the program at its complete discretion, unless specifically prohibited under applicable law.

**Certification of Principal Executive Officer**  
**Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Victor Limongelli, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of OneSpan Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary in order to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting or caused such internal control over financial reporting to be designed under our supervision to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by the report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons fulfilling the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: May 2, 2024

/s/ Victor Limongelli

---

Victor Limongelli  
Interim Chief Executive Officer  
(Principal Executive Officer)

**Certification of Principal Financial Officer  
Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Jorge Martell, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of OneSpan Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary in order to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting or caused such internal control over financial reporting to be designed under our supervision to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by the report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons fulfilling the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Dated: May 2, 2024

/s/ Jorge Martell

---

Jorge Martell

Chief Financial Officer

(Principal Financial and Accounting Officer)

**CERTIFICATION OF CHIEF EXECUTIVE OFFICER  
Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to  
Section 906 of the Sarbanes-Oxley Act of 2002**

I, Victor Limongelli, certify, based upon a review of the Quarterly Report on Form 10-Q for OneSpan Inc. for the first quarter ended March 31, 2024, that to the best of my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Registrant.

/s/ Victor Limongelli

---

Victor Limongelli  
Interim Chief Executive Officer

May 2, 2024

**CERTIFICATION OF CHIEF FINANCIAL OFFICER**  
**Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to**  
**Section 906 of the Sarbanes-Oxley Act of 2002**

I, Jorge Martell, certify, based upon a review of the Quarterly Report on Form 10-Q for OneSpan Inc. for the first quarter ended on March 31, 2024, that to the best of my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Registrant.

/s/ Jorge Martell

---

Jorge Martell  
Chief Financial Officer

May 2, 2024