OneSpan Reports Second Quarter 2023 Financial Results; Accelerates Plan to Drive Adjusted EBITDA Growth

Second Quarter Financial Results

- Second quarter revenue grew 6% year-over-year to \$55.7 million
- Second quarter subscription revenue grew 16% year-over-year to \$23.0 million
- Annual Recurring Revenue (ARR) grew 8% year-over-year to \$144.4 million¹
- Net Retention Rate (NRR) of 106%²

CHICAGO, August 9, 2023 – OneSpan Inc. (Nasdaq: OSPN), the digital agreements security company, today reported financial results for the second quarter ended June 30, 2023.

"We continued to make good progress during the quarter on transforming OneSpan into an enterprise-class company with increased operational rigor across the organization. Our visibility into the execution of our transformation has increased meaningfully over the first two quarters of the plan, and it is apparent that maturing our sales productivity and marketing demand generation engine will take longer than we originally expected, exacerbated in part by current market conditions," stated OneSpan CEO, Matt Moynahan. "We believe our five-pillar solution strategy, designed to secure an entire digital transaction lifecycle is sound, as it continues to resonate with customers and serves as a foundational element of our transformation strategy. With this backdrop, we are making adjustments to our operating model that are intended to accelerate adjusted EBITDA growth, enable us to return capital to shareholders, and drive value creation by growing profitably over the long term."

Key Financial Results

Second Ouarter 2023 Financial Highlights

- **Total revenue** was \$55.7 million, an increase of 6% compared to \$52.8 million for the same quarter of 2022. Digital Agreements revenue was \$11.9 million, an increase of 13% year-over-year. Security Solutions revenue was \$43.9 million, an increase of 4% year-over-year.
- **ARR** increased 8% year-over-year to \$144.4 million.
- **Gross profit** was \$34.3 million, or 62% gross margin, compared to \$35.5 million, or 67% in the same period last year.
- Operating loss was \$17.8 million, compared to operating loss of \$8.2 million in the same period last year.
- **Net loss** was \$17.8 million, or \$(0.44) per diluted share compared to net loss of \$9.4 million, or \$(0.23) per diluted share in the same period last year. Non-GAAP net loss was \$7.4 million, or \$(0.18) per diluted share, compared to net loss of \$4.0 million, or \$(0.10) per diluted share, in the same period last year.³
- Adjusted EBITDA was \$(3.8) million compared to \$(1.5) million in the same period last year.³
- Cash, cash equivalents and short-term investments were \$83.1 million at June 30, 2023 compared to \$98.5 million at December 31, 2022 and \$97.8 million at June 30, 2022.

Restructuring Plan Expansion

As part of the adjustments to our operating model to focus on profitable long-term growth, OneSpan's Board has approved additional cost reduction actions. OneSpan anticipates that these actions, which are expected to consist primarily of workforce reductions, will result in approximately \$30 million of annualized savings by the end of 2025, and total expected savings in the range of \$50 million to \$55 million when combined with the expected savings from the Company's restructuring plan originally adopted in December 2021. In addition, we believe these savings will result in OneSpan achieving an adjusted EBITDA margin of 20% to 23% for the full year 2024. The Company preliminarily estimates that it will incur from \$15 million to \$20 million in restructuring charges associated with the additional cost reduction actions. Please see the Company's Form 8-K to be filed August 9, 2023 with the U.S. Securities & Exchange Commission for further information about these additional actions.

Financial Outlook

For the full year 2023, OneSpan expects:

- Revenue to be in the range of \$226 million to \$232 million, as compared to our previous guidance range of \$232 million to \$242 million
- ARR to be in the range of \$148 million to \$152 million, as compared to our previous guidance range of \$157 million to \$164 million
- Adjusted EBITDA to be in the range of \$0 million to \$3 million, as compared to our previous guidance range of \$3 million to \$6 million³

For the Full Year 2024, OneSpan is targeting:

- Revenue growth in the low to mid single digits
- Adjusted EBITDA margin to be in the range of 20% to 23%³

Conference Call Details

In conjunction with this announcement, OneSpan Inc. will host a conference call today, August 9, 2023, at 4:30 p.m. ET. During the conference call, Mr. Matthew Moynahan, CEO, and Mr. Jorge Martell, CFO, will discuss OneSpan's results for the second quarter 2023.

For investors and analysts accessing the conference call by phone, please refer to the press release dated July 17, 2023, announcing the date of OneSpan's second quarter 2023 earnings release. It can be found on the OneSpan investor relations website at investors.onespan.com.

The conference call is also available in listen-only mode at <u>investors.onespan.com</u>. Shortly after the conclusion of the call, a replay of the webcast will be available on the same website for approximately one year.

- ARR is calculated as the approximate annualized value of our customer recurring contracts as of the measurement date. These include subscription, term-based license, and maintenance and support contracts and exclude one-time fees. To the extent that we are negotiating a renewal with a customer within 90 days after the expiration of a recurring contract, we continue to include that revenue in ARR if we are actively in discussion with the customer for a new recurring contract or renewal and the customer has not notified us of an intention to not renew. See our Quarterly Report on Form 10-Q for the quarter ended June 30, 2023 for additional information describing how we define ARR, including how ARR differs from GAAP revenue.
- 2 NRR is defined as the approximate year-over-year growth in ARR from the same set of customers at the end of the prior year period.
- 3 An explanation of the use of Non-GAAP financial measures is included below under the heading "Non-GAAP Financial Measures." A reconciliation of each Non-GAAP financial measure to the most directly comparable GAAP financial measure has also been provided in the tables below. We are not providing a reconciliation of Adjusted EBITDA guidance to GAAP net income, the most directly comparable GAAP measure, because we are unable to predict certain items included in GAAP net income without unreasonable efforts.

About OneSpan

OneSpan helps organizations accelerate digital transformations by enabling secure, compliant, and refreshingly easy customer agreements and transaction experiences. Organizations requiring high assurance security, including the integrity of end-users and the fidelity of transaction records behind every agreement, choose OneSpan to simplify and secure business processes with their partners and customers. Trusted by global blue-chip enterprises, including more than 60% of the world's largest 100 banks, OneSpan processes millions of digital agreements and billions of transactions in 100+ countries annually.

For more information, go to www.onespan.com. You can also follow @OneSpan on Twitter or visit us on LinkedIn and Facebook.

Forward-Looking Statements

This Press Release contains forward-looking statements within the meaning of applicable U.S. securities laws, including statements regarding our plan to drive adjusted EBITDA growth; the outcomes we expect from our recently approved cost reduction actions, including the ability of those actions and our prior restructuring plan to enable us to accelerate adjusted EBITDA growth, enable us to return capital to stockholders, and drive value creation by growing profitably over the long term; estimates concerning the timing and amount of savings, adjusted EBITDA margin and/or restructuring charges that may result from the recently approved cost reduction actions and our prior restructuring plan; our 2023 financial guidance and our financial expectations for 2024; and our general expectations regarding our operational or financial performance in the future. Forward-looking statements may be identified by words such as "seek", "believe", "plan", "estimate", "anticipate", "expect", "intend", "continue", "outlook", "may", "will", "should", "could", "confident", or "might", and other similar expressions. These forward-looking statements involve risks and uncertainties, as well as assumptions that, if they do not fully materialize or prove incorrect, could cause our results to differ materially from those expressed or implied by such forward-looking statements. Important factors that could materially affect our business and financial results include, but are not limited to: our ability to execute our strategic transformation plan, or restructuring plan and the recently approved cost reduction actions in the expected timeframes and to achieve the outcomes we expect from them; unintended costs and consequences of our restructuring plan and our planned cost reduction actions, including higher than anticipated restructuring charges, disruption to our operations, litigation or regulatory actions, reduced employee morale, attrition of valued employees, adverse effects on our reputation as an employer, loss of institutional know-how, slower customer service response times, and reduced ability to complete or undertake new product development projects and other business, product, technical, compliance or risk mitigation initiatives; our ability to attract new customers and retain and expand sales to existing customers; our ability to effectively develop and expand our sales and marketing capabilities; our ability to hire, train, and retain sales and other employees necessary to implement our strategic transformation plan; our ability to successfully develop and market new product offerings and product enhancements; the loss of one or more large customers; difficulties enhancing and maintaining our brand recognition; competition; lengthy sales cycles; departures of senior management or other key employees; changes in customer requirements; interruptions or delays in the performance of our products and solutions; real or perceived malfunctions or errors in our products; the potential effects of technological changes; economic recession, inflation, and political instability; our ability to effectively manage third party partnerships, acquisitions, divestitures, alliances, or joint ventures; security breaches or cyber-attacks; claims that we have infringed the intellectual property rights of others; litigation or regulatory actions; price competitive bidding; changing laws, government regulations or policies; pressures on price levels; component shortages; delays and disruption in global transportation and supply chains; reliance on third parties for certain products and data center services; impairment of goodwill or amortizable intangible assets causing a significant charge to earnings; actions of activist stockholders; and exposure to increased economic and operational uncertainties from operating a global business, as well as other factors described in the "Risk Factors" section of our most recent Annual Report on Form 10-K, as updated by the "Risk Factors" section of our Quarterly Report on Form 10-Q for the quarter ended June 30, 2023. Our filings with the Securities and Exchange Commission (the "SEC") and other important information can be found in the Investor Relations section of our website at investors.onespan.com. We do not have any intent, and disclaim any obligation, to update the forward-looking information to reflect events that occur, circumstances that exist or changes in our expectations after the date of this press release, except as required by law.

Unless otherwise noted, references in this press release to "OneSpan", "Company", "we", "our", and "us" refer to OneSpan Inc. and its subsidiaries.

OneSpan Inc. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(In thousands, except per share data) (Unaudited)

		Three Months Ended June 30,				Six Months Ended June 30,				
		2023		2022		2023		2022		
Revenue										
Product and license	\$	30,583	\$	28,731	\$	63,729	\$	58,216		
Services and other		25,150		24,059		49,611		47,021		
Total revenue		55,733		52,790		113,340		105,237		
Cost of goods sold										
Product and license		14,038		10,947		25,326		20,026		
Services and other		7,401		6,337		14,434		13,027		
Total cost of goods sold		21,439		17,284		39,760		33,053		
Gross profit		34,294		35,506		73,580		72,184		
Operating costs										
Sales and marketing		19,713		14,928		39,724		29,928		
Research and development		10,090		11,959		19,553		24,055		
General and administrative		15,826		12,952		32,479		27,736		
Restructuring and other related charges		5,846		2,688		6,552		5,347		
Amortization of intangible assets		583		1,217		1,166		2,599		
Total operating costs		52,058		43,744		99,474		89,665		
Operating loss		(17,764)		(8,238)		(25,894)		(17,481)		
Interest income, net		585		35		1,088		18		
Other income (expense), net		29		(675)		(11)		14,972		
Loss before income taxes		(17,150)		(8,878)		(24,817)		(2,491)		
Provision for income taxes		601		472		1,290		1,645		
Net loss	\$	(17,751)	\$	(9,350)	\$	(26,107)	\$	(4,136)		
Net loss per share										
Basic	\$	(0.44)	\$	(0.23)	\$	(0.65)	\$	(0.10)		
Diluted	\$	(0.44)	\$	(0.23)	\$	(0.65)	\$	(0.10)		
Weighted average common shares outstanding										
Basic		40,399		40,157		40,435		39,870		
Diluted		40,399		40,157		40,435		39,870		
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OneSpan Inc. CONDENSED CONSOLIDATED BALANCE SHEETS

(In thousands, except par value) (Unaudited)

	June 30,		December 31,		
		2023		2022	
ASSETS					
Current assets					
Cash and cash equivalents	\$	83,094	\$	96,167	
Restricted cash		993		1,208	
Short-term investments		_		2,328	
Accounts receivable, net of allowances		38,154		65,132	
Inventories, net		15,003		12,054	
Prepaid expenses		7,909		6,222	
Contract assets		5,480		4,520	
Other current assets		9,318		10,757	
Total current assets		159,951		198,387	
Property and equipment, net		15,599		12,681	
Operating lease right-of-use assets		4,677		8,022	
Goodwill		93,294		90,514	
Intangible assets, net of accumulated amortization		12,628		12,482	
Deferred income taxes		1,887		1,90	
Other assets		10,609		11,095	
Total assets	\$	298,645	\$	335,082	
LIABILITIES AND STOCKHOLDERS' EQUITY					
Current liabilities					
Accounts payable	\$	17,605	\$	17,35	
Deferred revenue		52,372		64,63	
Accrued wages and payroll taxes		16,213		18,345	
Short-term income taxes payable		2,372		2,43	
Other accrued expenses		8,494		7,664	
Deferred compensation		251		373	
Total current liabilities		97,307		110,814	
Long-term deferred revenue		4,909		6,269	
Long-term lease liabilities		5,543		8,442	
Long-term income taxes payable				2,565	
Deferred income taxes		1,240		1,197	
Other long-term liabilities		3,047		2,484	
Total liabilities		112,046		131,771	
Stockholders' equity	_	112,040	_	131,77	
Preferred stock: 500 shares authorized, none issued and outstanding at June 30, 2023 and December 31, 2022		_		_	
Common stock: \$0.001 par value per share, 75,000 shares authorized; 41,017 and 40,764 shares issued; 39,979 and 39,726 shares outstanding at June 30, 2023 and December 31, 2022, respectively		40		40	
Additional paid-in capital		114,073		107,30	
Treasury stock, at cost, 1,038 shares outstanding at June 30, 2023 and December 31, 2022		(18,222)		(18,222	
Retained earnings		102,631		128,73	
Accumulated other comprehensive loss		(11,923)		(14,550	
Total stockholders' equity		186,599		203,31	
Total liabilities and stockholders' equity	\$	298,645	\$	335,082	

OneSpan Inc. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands) (Unaudited)

	Six Months E	nded June 30,		
	2023	2022		
Cash flows from operating activities:				
Net loss	\$ (26,107)	\$ (4,136		
Adjustments to reconcile net loss from operations to net cash used in operations:				
Depreciation and amortization of intangible assets	2,835	4,043		
Impairments of property and equipment, net	2,087	_		
Impairments of inventories, net	1,568	_		
Gain on sale of equity-method investment	_	(14,810		
Deferred tax benefit	66	729		
Stock-based compensation	8,315	2,613		
Changes in operating assets and liabilities:				
Accounts receivable and allowance for doubtful accounts	27,307	15,429		
Inventories, net	(4,299)	(465		
Contract assets	(1,017)	(1,033		
Accounts payable	35	1,202		
Income taxes payable	(2,638)	(1,608		
Accrued expenses	(1,728)	(3,454		
Deferred compensation	(122)	(764		
Deferred revenue	(13,940)	(7,160		
Other assets and liabilities	1.248	(1.870		
Net cash used in operating activities	(6,390)	(11,284		
Cash flows from investing activities:				
Purchase of short-term investments	_	(15,812		
Maturities of short-term investments	2,330	30,550		
Additions to property and equipment	(6,491)	(1,039		
Cash paid for acquisition of business	(1,800)	_		
Additions to intangible assets	(14)	(13		
Sale of equity-method investment	_	18,874		
Net cash (used in) provided by investing activities	(5,975)	32,560		
Cash flows from financing activities:				
Repurchase of common stock	_	_		
Tax payments for restricted stock issuances	(1,546)	(722		
Repurchase of common stock	(1,540)	(5,721		
Net cash used in financing activities	(1,546)	(6,443		
Effect of exchange rate changes on cash	624	(631		
Net (decrease) increase in cash	(13,287)	14,202		
Cash, cash equivalents, and restricted cash, beginning of period	97,374	64,228		
Cash, cash equivalents, and restricted cash, end of period	\$ 84,087	\$ 78,430		

Business Transformation

We are currently in the midst of a business transformation. In May 2022, we announced a three-year strategic transformation plan that began on January 1, 2023. In conjunction with the strategic transformation plan and to enable a more efficient capital deployment model, effective with the quarter ended June 30, 2022, we began reporting under the following two lines of business, which are our reportable operating segments: Digital Agreements and Security Solutions.

- **Digital Agreements.** Digital Agreements consists of solutions that enable our clients to secure and automate business processes associated with their digital agreement and customer transaction lifecycles that require consent, non-repudiation and compliance. These solutions, which are largely cloud-based, include OneSpan Sign esignature and OneSpan Notary. This segment also includes costs attributable to our transaction cloud platform.
- Security Solutions. Security Solutions consists of our broad portfolio of software products, software development kits (SDKs) and Digipass authenticator devices that are used to build applications designed to defend against attacks on digital transactions across online environments, devices, and applications. The software products and SDKs included in the Security Solutions segment are largely on-premises software products and include identity verification, multi-factor authentication and transaction signing solutions, such as mobile application security and mobile software tokens..

Segment operating income consists of the revenues generated by a segment, less the direct costs of revenue, sales and marketing, research and development expenses, amortization expense, and restructuring and other related charges that are incurred directly by a segment. Unallocated corporate costs include costs related to administrative functions that are performed in a centralized manner that are not attributable to a particular segment.

Prior to 2023, the Company allocated certain cost of goods sold and operating expenses to its two reportable operating segments using a direct cost allocation and an allocation based on revenue split between the segments. During the three months ended March 31, 2023, and as a result of the ongoing strategic transformation, the Company refined its allocation methodology to better align internal and external costs more directly to where the employee efforts are being spent on each segment moving forward. As a result of this change, there was an increase in cost of goods sold and operating expenses being allocated to the Digital Agreements segment, which better aligns with the investments the Company is making to grow that segment as compared to its Security Solutions segment.

Effective with the three months ended September 30, 2022, the Company began allocating amortization of intangible assets expense to operating income (loss) for each of its reportable operating segments in order to better align the expense with the operations of each segment. The Company has updated segment operating income (loss) for the three and six months ended June 30, 2022 to reflect the change in presentation. The allocation change had no impact to the Company's unaudited condensed consolidated financial statements.

Segment and consolidated operating results (unaudited):

	Three Months Ended June 30,					Six Months Ended June 30,				
(In thousands, except percentages)	2023			2022	2023			2022		
Digital Agreements										
Revenue	\$	11,862	\$	10,454	\$	23,414	\$	23,755		
Gross profit	\$	8,583	\$	7,647	\$	17,031	\$	17,933		
Gross margin		72 %		73 %		73 %		75 %		
Operating income (loss)	\$	(7,121)	\$	(462)	\$	(13,154)	\$	664		
Security Solutions										
Revenue	\$	43,871	\$	42,336	\$	89,926	\$	81,482		
Gross profit (1)	\$	25,711	\$	27,859	\$	56,549	\$	54,251		
Gross margin		59 %		66 %		63 %		67 %		
Operating income (2)	\$	8,523	\$	7,999	\$	24,154	\$	15,688		
Total Company:										
Revenue	\$	55,733	\$	52,790	\$	113,340	\$	105,237		
Gross profit	\$	34,294	\$	35,506	\$	73,580	\$	72,184		
Gross margin		62 %		67 %	65 %			69 %		
Statements of Operations reconciliation:										
Segment operating income	\$	1,402	\$	7,537	\$	11,000	\$	16,352		
Corporate operating expenses not allocated at the segment level		(19,166)		(15,775)		(36,894)		(33,833)		
Operating loss	\$	(17,764)	\$	(8,238)	\$	(25,894)	\$	(17,481)		
Interest income, net		585		35		1,088		18		
Other income (expense), net		29		(675)		(11)		14,972		
Loss before income taxes	\$	(17,150)	\$	(8,878)	\$	(24,817)	\$	(2,491)		

- (1) Security Solutions gross profit includes \$1.6 million of inventory impairments related to discontinuation of investments in our Digipass CX product for the three and six months ended June 30, 2023.
- (2) Security Solutions operating income includes \$1.6 million of inventory impairments and \$1.4 million of capitalized software write-offs related to discontinuation of investments in our Digipass CX product for the three and six months ended June 30, 2023.

Revenue by major products and services (unaudited):

	Three Months Ended June 30,										
	 20	23			20	22					
	Digital Security Agreements Solutions			Digital Agreements			Security Solutions				
(In thousands)	 										
Subscription	\$ 10,486	\$	12,499	\$	8,736	\$	11,093				
Maintenance and support	1,130		10,473		1,408		10,770				
Professional services and other (1)	246		1,253		310		1,690				
Hardware products	_		19,646		_		18,783				
Total Revenue	\$ 11,862	\$	43,871	\$	10,454	\$	42,336				

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	20			20)22	22		
	 Digital Agreements		Security Solutions	A	Digital greements		Security Solutions	
(In thousands)								
Subscription	\$ 20,834	\$	32,107	\$	20,407	\$	22,691	
Maintenance and support	2,126		20,638		2,760		21,364	
Professional services and other (1)	454		2,669		588		3,293	
Hardware products	_		34,512		_		34,134	
Total Revenue	\$ 23,414	\$	89,926	\$	23,755	\$	81,482	

(1) Professional services and other includes perpetual software licenses revenue, which was less than 2% of total revenue for the three and six months ended June 30, 2023 and 2022, respectively.

Non-GAAP Financial Measures

We report financial results in accordance with GAAP. We also evaluate our performance using certain Non-GAAP financial metrics, namely Adjusted EBITDA, Non-GAAP Net Income (Loss) and Non-GAAP Diluted Net Income (Loss) Per Share. Our management believes that these measures, when taken together with the corresponding GAAP financial metrics, provide useful supplemental information regarding the performance of our business, as further discussed in the descriptions of each of these Non-GAAP metrics below.

These Non-GAAP financial measures are not measures of performance under GAAP and should not be considered in isolation or as alternatives or substitutes for the most directly comparable financial measures calculated in accordance with GAAP. While we believe that these Non-GAAP financial measures are useful for the purposes described below, they have limitations associated with their use, since they exclude items that may have a material impact on our reported results and may be different from similar measures used by other companies. Additional information about the Non-GAAP financial measures and reconciliations to their most directly comparable GAAP financial measures appear below.

Adjusted EBITDA

We define Adjusted EBITDA as net income (loss) before interest, taxes, depreciation, amortization, long-term incentive compensation, restructuring and other related charges, and certain non-recurring items, including acquisition related costs, lease exit costs, rebranding costs, and non-routine shareholder matters. We use Adjusted EBITDA as a simplified measure of performance for use in communicating our performance to investors and analysts and for comparisons to other companies within our industry. As a performance measure, we believe that Adjusted EBITDA presents a view of our operating results that is most closely related to serving our customers. By excluding interest, taxes, depreciation, amortization, long-term incentive compensation, impairment of intangible assets, restructuring costs, and certain other non-recurring items, we are able to evaluate performance without considering decisions that, in most cases, are not directly related to meeting our customers' requirements and were either made in prior periods (e.g., depreciation, amortization, long-term incentive compensation, non-routine shareholder matters), deal with the structure or financing of the business (e.g., interest, one-time strategic action costs, restructuring costs, impairment charges) or reflect the application of regulations that are outside of the control of our management team (e.g., taxes). In addition, removing the impact of these items helps us compare our core business performance with that of our competitors.

Reconciliation of Net Income (Loss) to Adjusted EBITDA (unaudited)

	 Three Months	Ende	d June 30,	Six Months Ended June 30,				
(In thousands)	2023		2022		2023		2022	
Net loss	\$ (17,751)	\$	(9,350)	\$	(26,107)	\$	(4,136)	
Interest income, net	(585)		(35)		(1,088)		(18)	
Provision for income taxes	601		472		1,290		1,645	
Depreciation and amortization of intangible assets (1)	1,516		1,946		2,835		4,043	
Long-term incentive compensation (2)	4,571		1,277		8,494		2,501	
Restructuring and other related charges	5,846		2,688		6,552		5,347	
Other non-recurring items (3)	1,974		1,462		2,559		(10,682)	
Adjusted EBITDA	\$ (3,828)	\$	(1,540)	\$	(5,465)	\$	(1,300)	

- (1) Includes depreciation and amortization expense directly related to generating cloud subscription revenue of \$0.1 million and \$0.3 million for the three and six months ended June 30,2023, respectively, and \$0 for the three and six months ended June 30, 2022. Costs are recorded in Cost of service and other revenue.
- (2) Long-term incentive compensation includes immaterial expense for cash incentive grants awarded to employees located in jurisdictions where we do not issue stock-based compensation due to tax, regulatory or similar reasons. The expense associated with these cash incentive grants was \$0.1 million and less than \$0.1 million for the three months ended June 30, 2023 and 2022, respectively, and \$0.2 million and less than \$0.1 million for the six months ended June 30, 2023 and 2022, respectively.
- (3) For the three months ended June 30, 2023, other non-recurring items consist of \$1.6 million of inventory impairment charges and \$0.4 million of fees related to non-recurring projects.

For the three months ended June 30, 2022, other non-recurring items consist of outside services related to our strategic action plan.

For the six months ended June 30, 2023, other non-recurring items consist of \$1.6 million of inventory impairment charges and \$1.0 million of fees related to non-recurring projects and our acquisition of ProvenDB.

For the six months ended June 30, 2022, other non-recurring items include a \$(14.8) million non-operating gain on sale of our investment in Promon and \$4.2 million of outside services related to our strategic action plan.

Non-GAAP Net Income (Loss) and Non-GAAP Diluted Net Income (Loss) Per Share

We define Non-GAAP Net Income (Loss) and Non-GAAP Diluted Net Income (Loss) Per Share as net income (loss) or diluted net income (loss) per share, as applicable, before the consideration of long-term incentive compensation expenses, the amortization of intangible assets, impairment of intangible assets, restructuring costs, and certain other non-recurring items. We use these measures to assess the impact of our performance excluding items that can significantly impact the comparison of our results between periods and the comparison to competitor results.

We exclude long-term incentive compensation expense because our long-term incentives generally reflect the use of restricted stock unit grants or cash incentive grants, including incentives directly tied to the performance of the business, while other companies may use different forms of incentives that have different cost impacts, which makes comparison difficult. We exclude amortization of intangible assets as we believe the amount of such expense in any given period may not be correlated directly to the performance of the business operations and that such expenses can vary significantly between periods as a result of new acquisitions, the full amortization of previously acquired intangible assets, or the write down of such assets due to an impairment event. However, intangible assets contribute to current and future revenue, and related amortization expense will recur in future periods until expired or written down.

We also exclude certain non-recurring items including one-time strategic action costs and non-recurring shareholder matters, as these items are unrelated to the operations of our core business. By excluding these items, we are better able to compare the operating results of our underlying core business from one reporting period to the next.

We make a tax adjustment based on the above adjustments resulting in an effective tax rate on a Non-GAAP basis, which may differ from the GAAP tax rate. We believe the effective tax rates we use in the adjustment are reasonable estimates of the overall tax rates for the Company under its global operating structure.

Reconciliation of Net Income (Loss) to Non-GAAP Net Loss (unaudited)

	Three Months Ended June 30,					Three Months Ended June 30,				
		2023	2022		2023			2022		
Net loss	\$	(17,751)	\$	(9,350)	\$	(26,107)	\$	(4,136)		
Long-term incentive compensation (1)		4,571		1,277		8,494		2,501		
Amortization of intangible assets (2)		583		1,217		1,166		2,599		
Restructuring and other related charges		5,846		2,688		6,552		5,347		
Other non-recurring items (3)		1,974		1,462		2,559		(10,682)		
Tax impact of adjustments (4)		(2,595)		(1,329)		(3,754)		47		
Non-GAAP net loss	\$	(7,372)	\$	(4,035)	\$	(11,090)	\$	(4,324)		
Non-GAAP net loss per share	\$	(0.18)	\$	(0.10)	\$	(0.27)	\$	(0.11)		
Shares		40,399		40,157		40,435		39,870		

- (1) Long-term incentive compensation includes immaterial expense for cash incentive grants awarded to employees located in jurisdictions where we do not issue stock-based compensation due to tax, regulatory or similar reasons. The expense associated with these cash incentive grants was \$0.1 million and less than \$0.1 million for the three months ended June 30, 2023 and 2022, respectively, and \$0.2 million and less than \$0.1 million for the six months ended June 30, 2023 and 2022, respectively.
- (2) Includes amortization expense directly related to generating cloud subscription revenue of \$0.1 million and \$0.3 million for the three and six months ended June 30,2023, respectively, and \$0 for the three and six months ended June 30, 2022. Costs are recorded in Cost of service and other revenue.
- (3) See the footnotes to the Reconciliation of Net Income (Loss) to Adjusted EBITDA for a description of the components of other non-recurring items for each period presented.
- (4) The tax impact of adjustments is calculated as 20% of the adjustments in all periods.

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